

SUNSYS

B12 - B15 - B20 - B30

Installations- und bedienungsanleitung (DE)

Manuel d'installation et d'utilisation (FR)

Installation and operating manual (GB)

Manuale di installazione e uso (IT)

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1. GENERAL INFORMATION

This user manual specifies installation and maintenance procedures, technical data and safety instructions for SOCOMEC solar inverters. For further information visit the Socomec website: www.socomec.com.



Any work carried out on the equipment must be performed by skilled, qualified technicians.

1.1. SAFETY SYMBOLS AND INSTRUCTIONS



WARNING!

Failure to observe safety standards could result in fatal accidents or serious injury, and damage equipment or the environment.



WARNING!

Device with several power supply sources.



In the event of system maintenance, carry out the following steps beforehand:

- Open the AC switch.
- Open the DC switch.
- Make sure the system cannot be restarted.
- Make sure the electricity supply has been disconnected.



WARNING! RISK OF ELECTRIC SHOCK!

The equipment includes capacitors that store energy. After disconnecting all power sources wait for the capacitors to discharge.



WARNING! RISK OF BURNS!

During operation the temperature of the casing may exceed 70 °C. Do not touch the surfaces!



Keep this manual safe for future reference.



Before carrying out any operations on the inverter read the Installation and Operating Manual carefully.



Do not dispose of the inverter with normal household waste.

At the end of its working life, the inverter must be disposed of in accordance with local regulations for the disposal of electronic components applicable to the installation site at the moment of disposal.

The following precautions must be taken in order to avoid risks of overheating, fire, electric shock, mechanical shock, and collateral damage (persons and/or property):

- Do not cover or obstruct the air outlet vents.
- Do not install the inverter inside a cabinet in an enclosed, non-ventilated area.
- When installing the inverter comply the recommended clearances (see chapter 4.2).
- Only use accessories recommended or sold by the manufacturer.
- Ensure the wiring is in good condition and not undersized.
- Do not operate the inverter with damaged or substandard wiring.
- Do not operate the inverter if it has suffered a violent mechanical shock of any kind (fall, impact, etc.)
- Before cleaning or performing maintenance work on the inverter or connected appliances, disconnect the power sources. After disconnecting wait for the internal capacitors to discharge completely (5 minutes approx).
- Inverter earth connection. See Chapter 5.

2. UNPACKING

2.1. REMOVAL OF PACKAGING

Materials can be disturbed during transport. Check the packaging is not damaged.

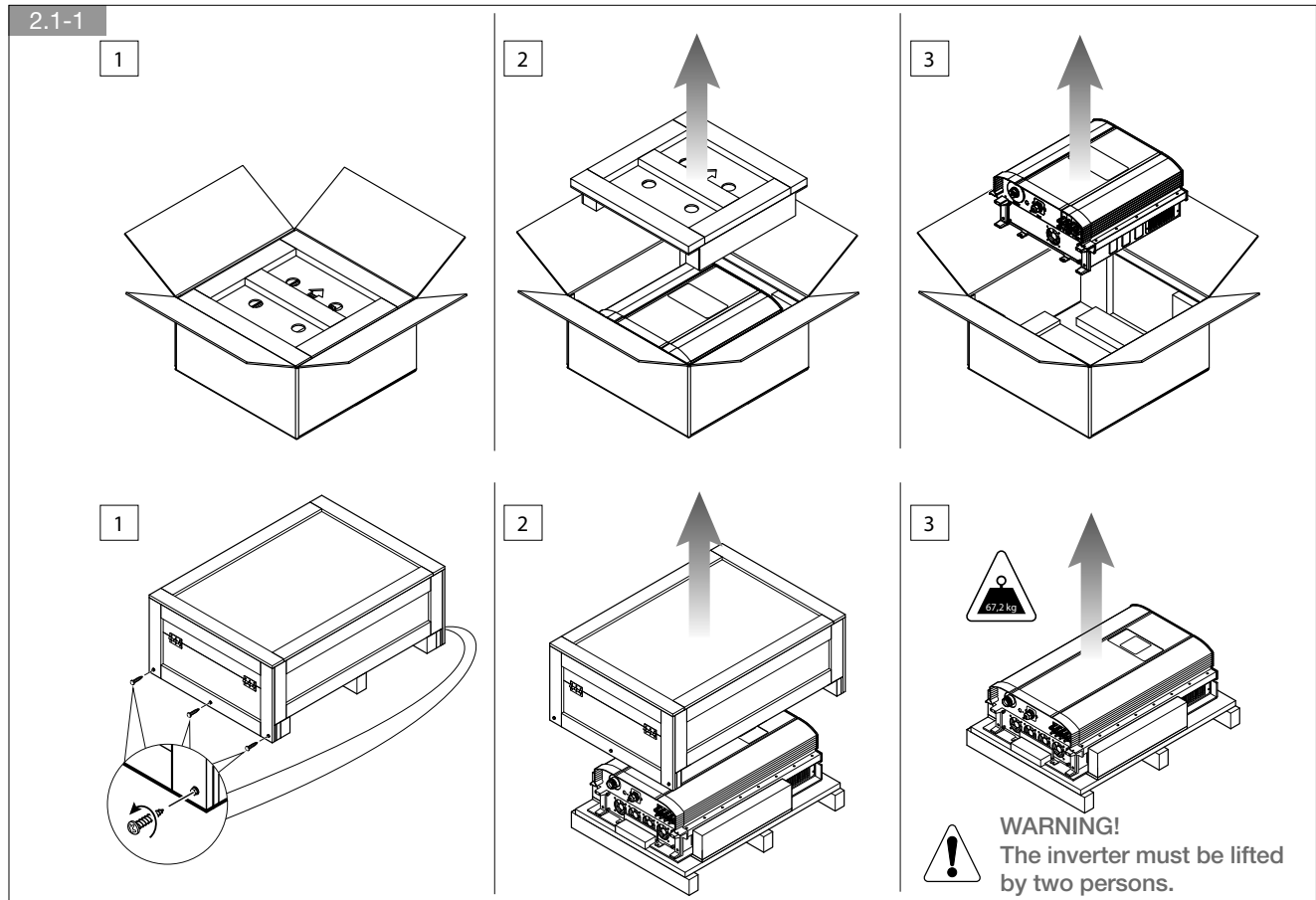
After removing the packaging ensure that:

- the data plate details on the right hand side of the inverter correspond to those of the model purchased;
- all accessories are included in the package.

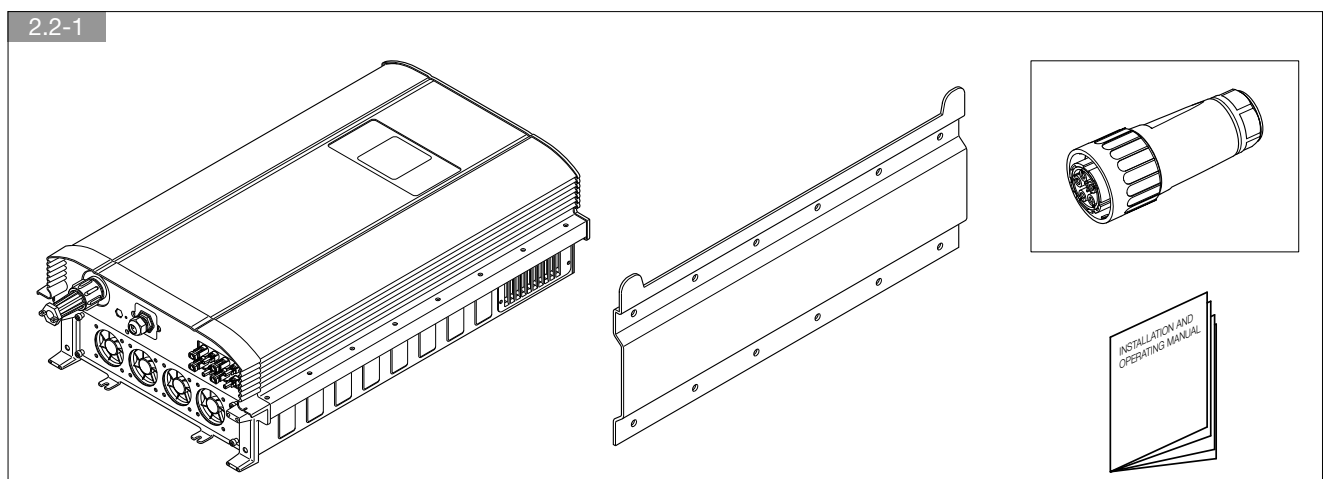


WARNING!

If the inverter is found to be damaged externally or internally, or any of the accessories are damaged or missing, contact SOCOMEK.



2.2. CONTENTS



2.3. IDENTIFICATION DATA PLATE

2.3-1

Via Sila 1/3 - Zona Industriale Scovizze Innovative Power Solutions 36033 Isola Vicentina (VI) Italy	
MODEL	: SUN-PR36KTL65RP
DC INPUT	: 200 ÷ 1000V _{DC} - I _{MAX} = 2 x 34 A _{DC}
PV MAX	: V _{OC} = 1000V - I _{SC} = 2 x 37 A
AC OUTPUT	: 400V _{AC} 3PH - 50Hz - I _{MAX} = 46 A _{RMS}
NOMINAL POWER	: 30kVA - cosφ: 0,8 ÷ 1
OVERVOLTAGE CATEGORY	: 3
IP CLASSIFICATION	: IP65
PROTECTIVE CLASS	: 1
Assembled in China	
S/N	CE
30 kW model	

Via Sila 1/3 - Zona Industriale Scovizze Innovative Power Solutions 36033 Isola Vicentina (VI) Italy	
MODEL	: SUN-PR24KTL65RP
DC INPUT	: 200 ÷ 1000V _{DC} - I _{MAX} = 2 x 30 A _{DC}
PV MAX	: V _{OC} = 1000V - I _{SC} = 2 x 33 A
AC OUTPUT	: 400V _{AC} 3PH - 50Hz - I _{MAX} = 32 A _{RMS}
NOMINAL POWER	: 20kVA - cosφ: 0,8 ÷ 1
OVERVOLTAGE CATEGORY	: 3
IP CLASSIFICATION	: IP65
PROTECTIVE CLASS	: 1
Assembled in China	
S/N	CE
20 kW model	

Via Sila 1/3 - Zona Industriale Scovizze Innovative Power Solutions 36033 Isola Vicentina (VI) Italy	
MODEL	: SUN-PR18KTL65RP
DC INPUT	: 200 ÷ 1000V _{DC} - I _{MAX} = 2 x 23 A _{DC}
PV MAX	: V _{OC} = 1000V - I _{SC} = 2 x 25 A
AC OUTPUT	: 400V _{AC} 3PH - 50Hz - I _{MAX} = 25 A _{RMS}
NOMINAL POWER	: 15kVA - cosφ: 0,8 ÷ 1
OVERVOLTAGE CATEGORY	: 3
IP CLASSIFICATION	: IP65
PROTECTIVE CLASS	: 1
Assembled in China	
S/N	CE
15 kW model	

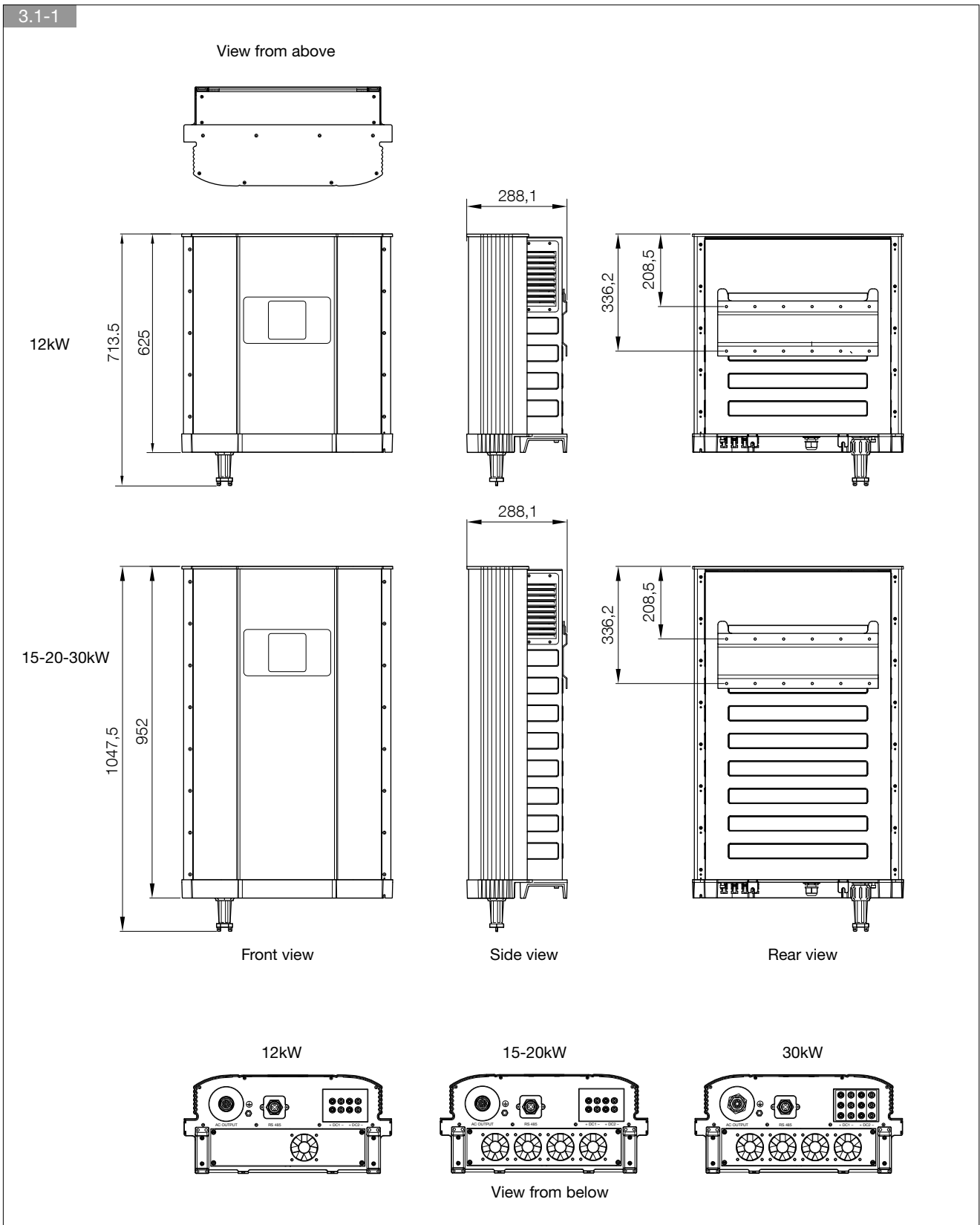
Via Sila 1/3 - Zona Industriale Scovizze Innovative Power Solutions 36033 Isola Vicentina (VI) Italy	
MODEL	: SUN-PR14KTL65RP
DC INPUT	: 200 ÷ 1000V _{DC} - I _{MAX,MPPT} = 20 A _{DC} - I _{MAX,TOT} = 30 A _{DC}
PV MAX	: V _{OC} = 1000V - I _{SC} = 2 x 22 A
AC OUTPUT	: 400V _{AC} 3PH - 50Hz - I _{MAX} = 19.2 A _{RMS}
NOMINAL POWER	: 12kVA - cosφ: 0,8 ÷ 1
OVERVOLTAGE CATEGORY	: 3
IP CLASSIFICATION	: IP65
PROTECTIVE CLASS	: 1
Assembled in China	
S/N	CE
12 kW model	

2.3-2

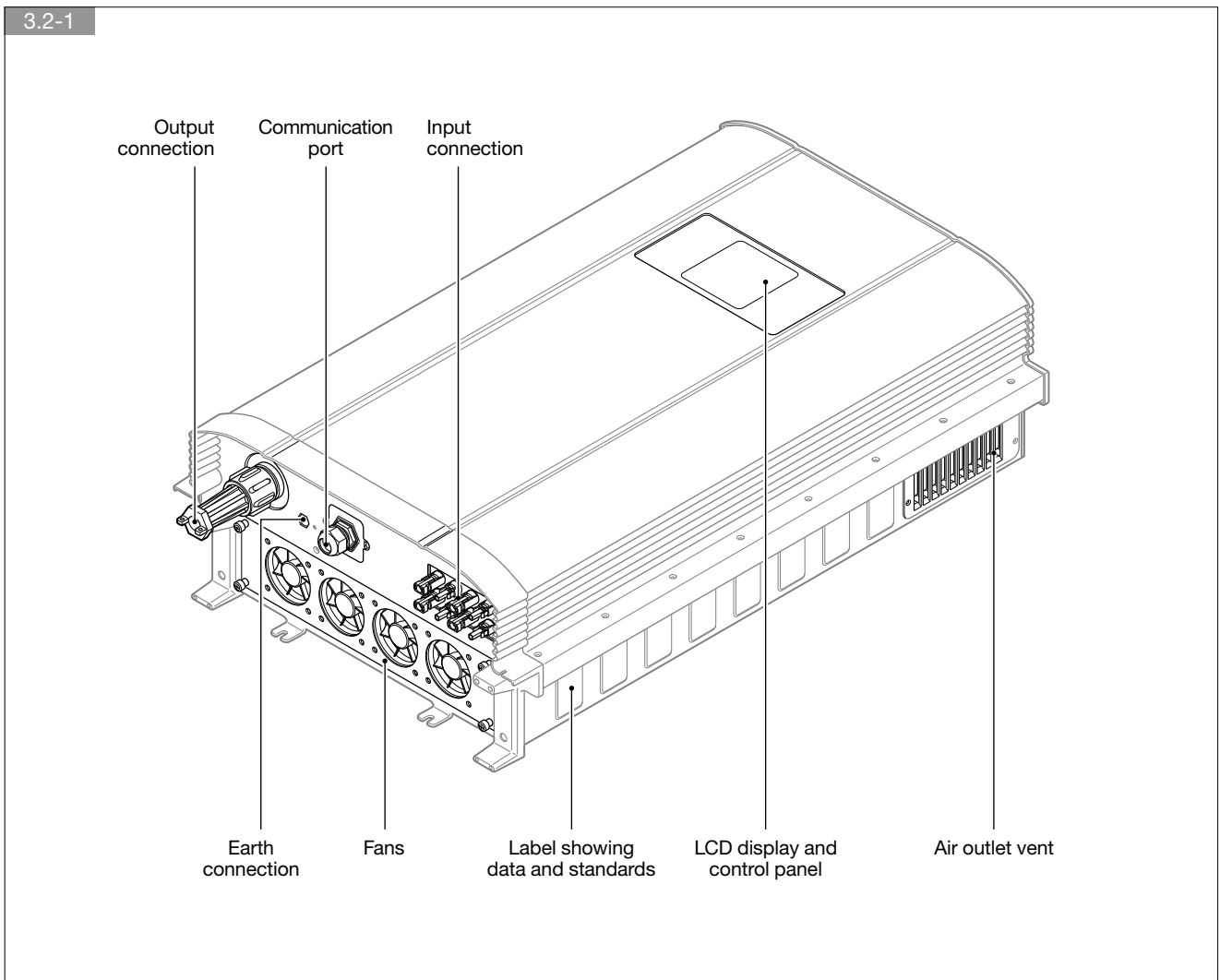
Via Sila 1/3 - Zona Industriale Scovizze Innovative Power Solutions 36033 Isola Vicentina (VI) Italy	
Model	: SUN-PR24KTL65RP
Technical data	: 200 ÷ 1000V _{DC} - I _{MAX} = 2 x 30 A _{DC}
	: V _{OC} = 1000V - I _{SC} = 2 x 33 A
	: 400V _{AC} 3PH - 50Hz - I _{MAX} = 32 A _{RMS}
	: 20kVA - cosφ: 0,8 ÷ 1
	: 3
	: IP65
	: 1
Assembled in China	
Serial number	S/N
CE	

3. DESCRIPTION

3.1. DIMENSIONS



3.2. GENERAL DESCRIPTION OF COMPONENTS



4. INSTALLATION

4.1. WARNINGS

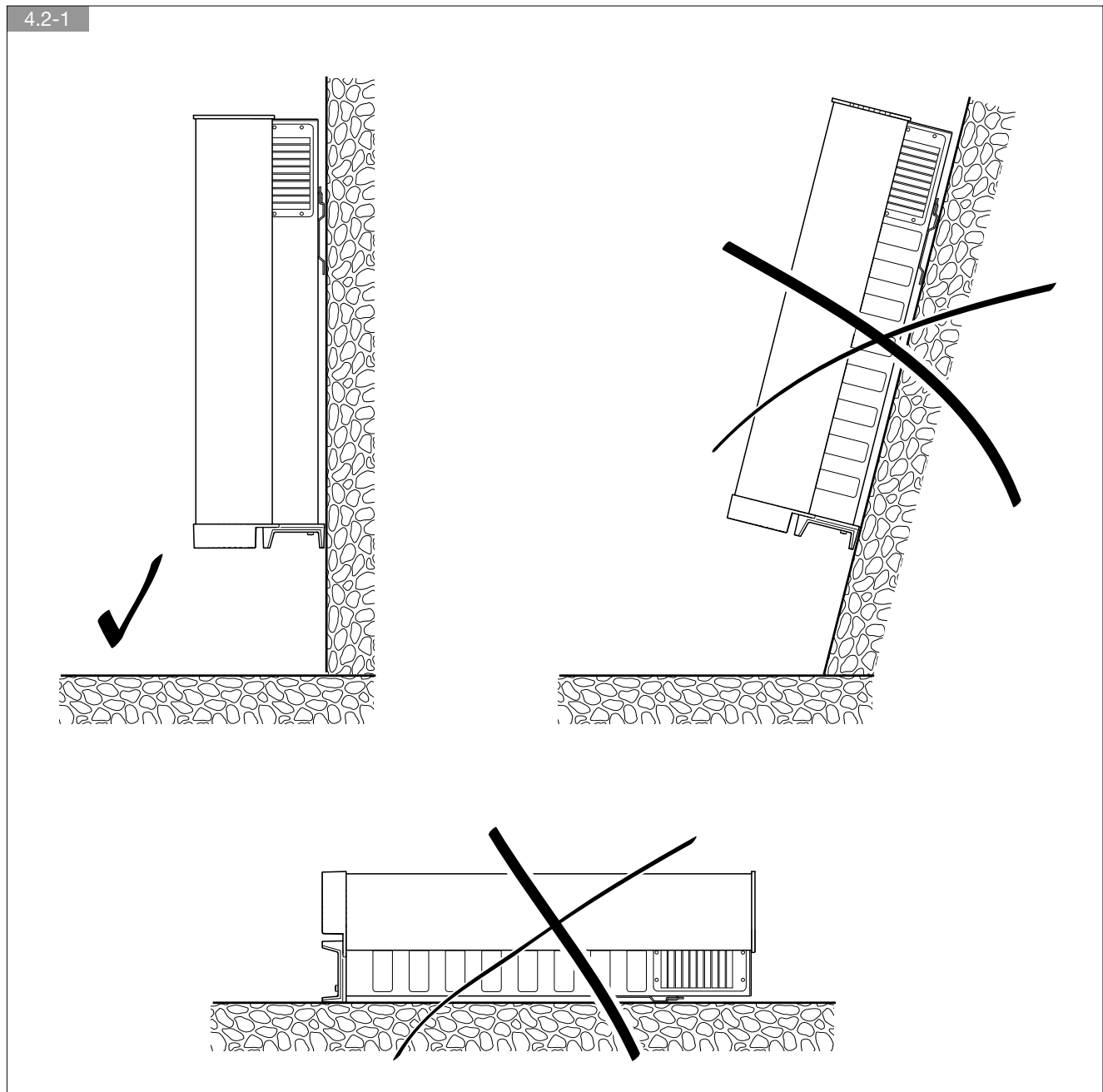
The inverter is designed for mounting on masonry walls. If the walls are made using different materials, the installer must use suitable mounting supports.

Install the inverter in an equipment room where only skilled technicians have access.

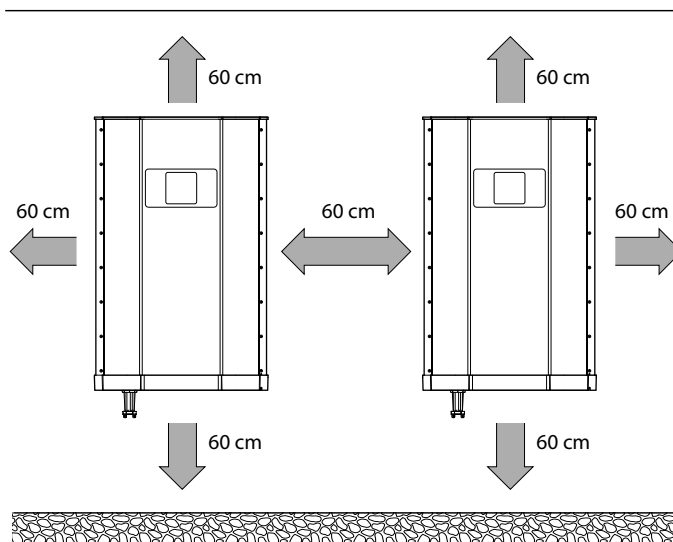
The room must be:

- of a suitable size;
- clean;
- free from inflammable items;
- not exposed directly to sunlight;
- maintained at a temperature between $-20\text{ }^{\circ}\text{C}$ and $40\text{ }^{\circ}\text{C}$.

4.2. CONDITIONS FOR INSTALLATION



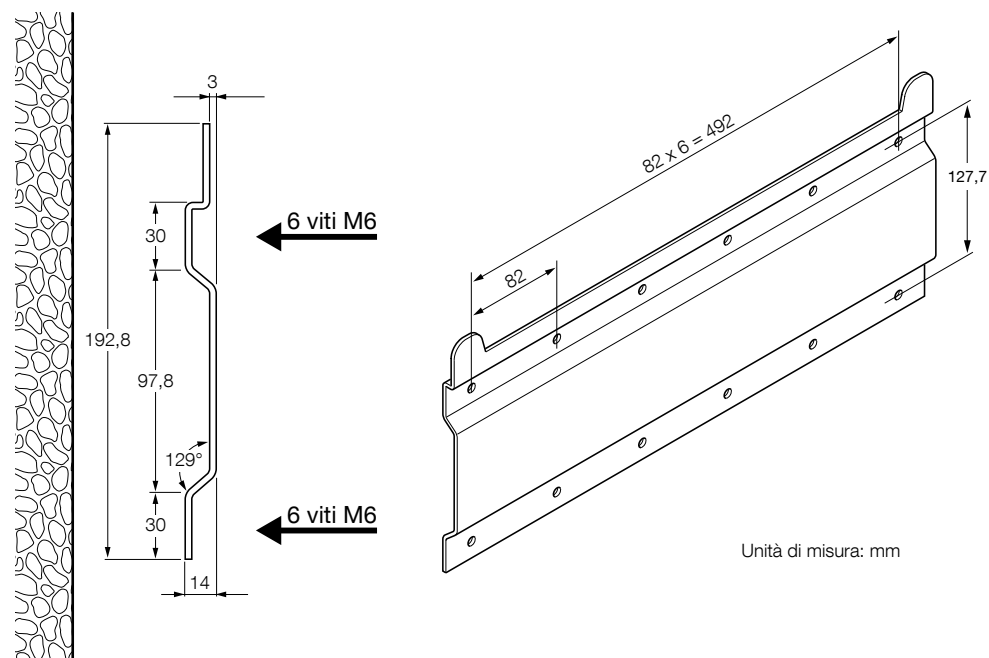
4.2-2 Suitable installation clearances



4.3. WALL FIXING

4.3-1

Parete



5. CONNECTIONS



WARNING!

carry out the following steps beforehand:

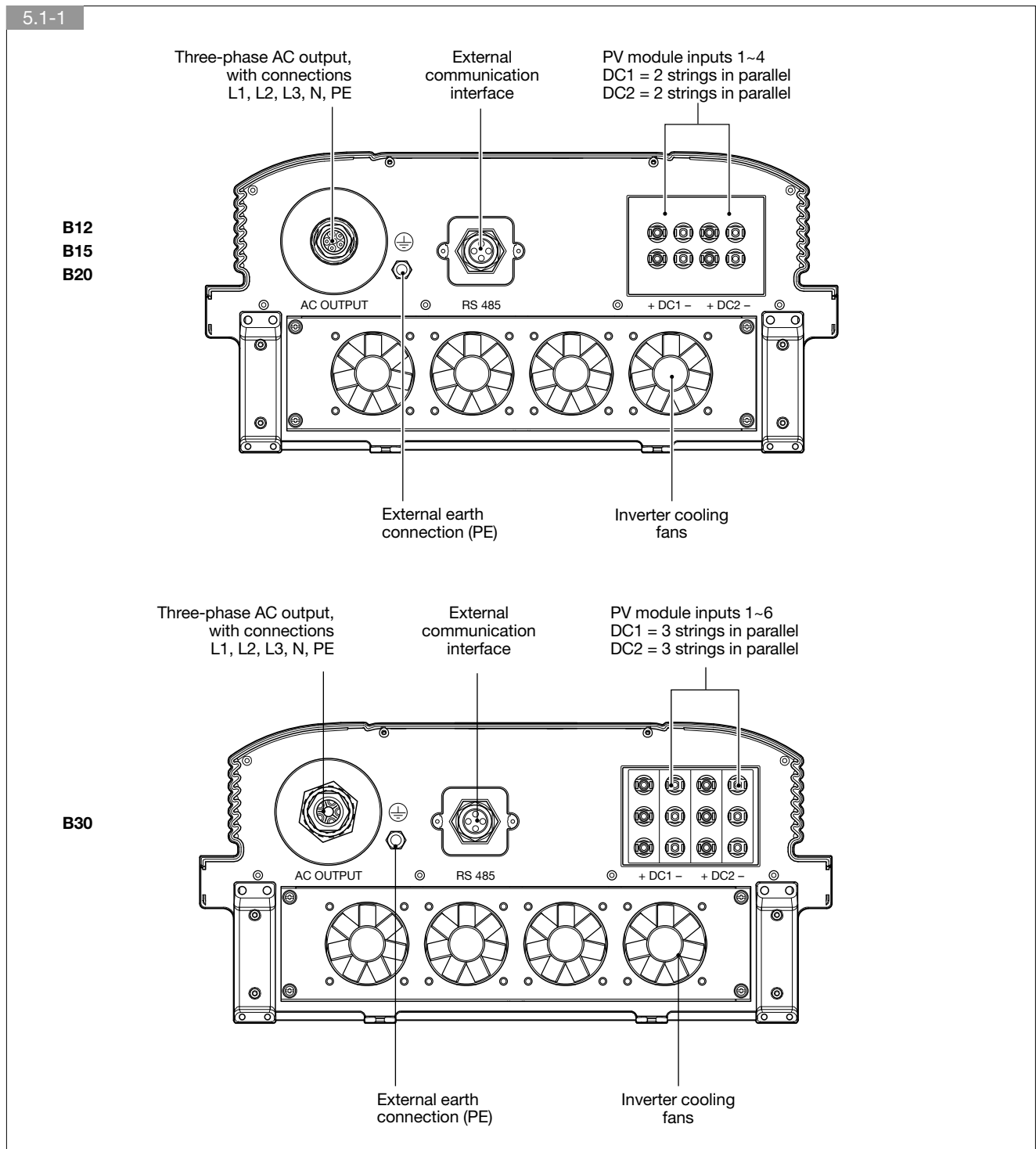
- Open the AC switch.
- Open the DC switch.
- Make sure the system cannot be restarted.
- Make sure the electricity supply has been disconnected.

Before connecting the power supply connect the earth cable (PE).

Before connecting any cables to the inverter, check that the polarity, voltage and sequence of the phases are correct.

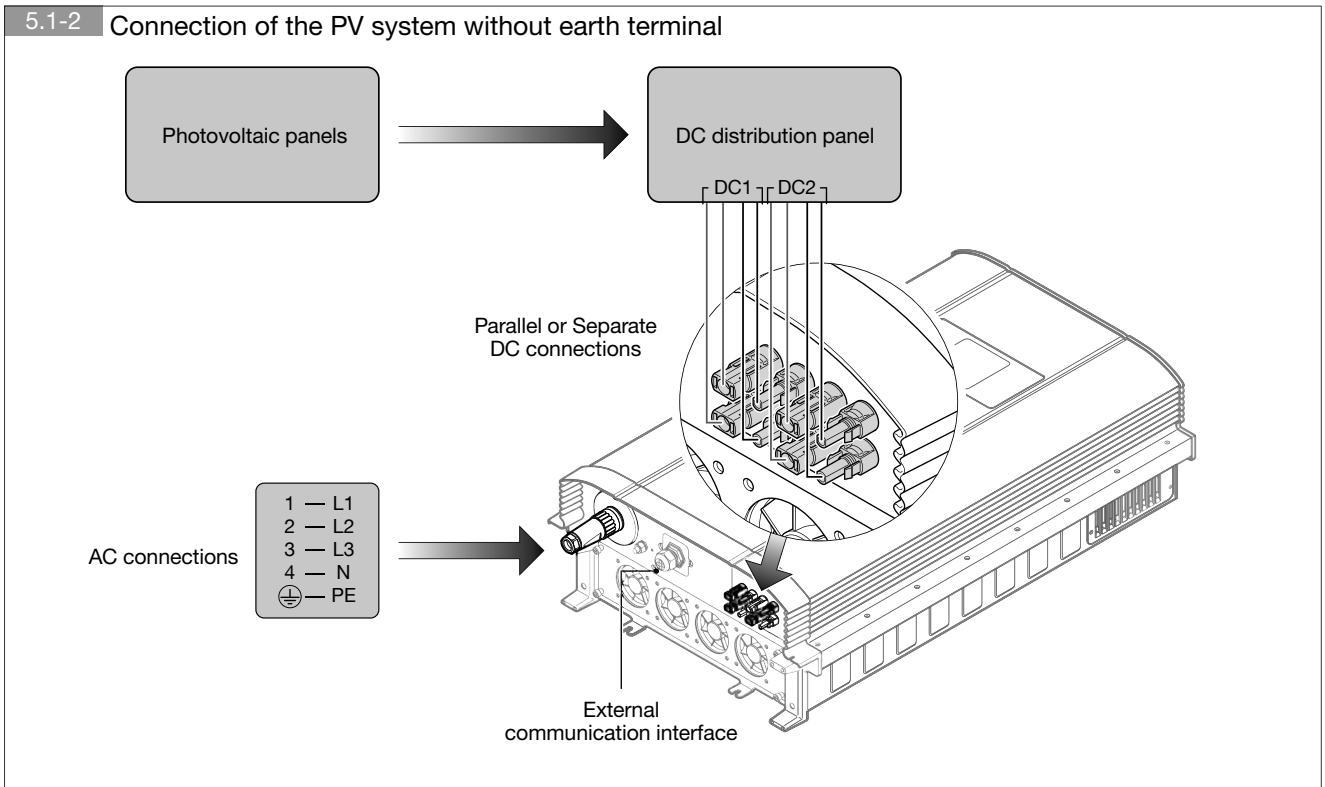
Check that the input and output cables of the photovoltaic system are clearly identified.

5.1. DESCRIPTION



ENGLISH

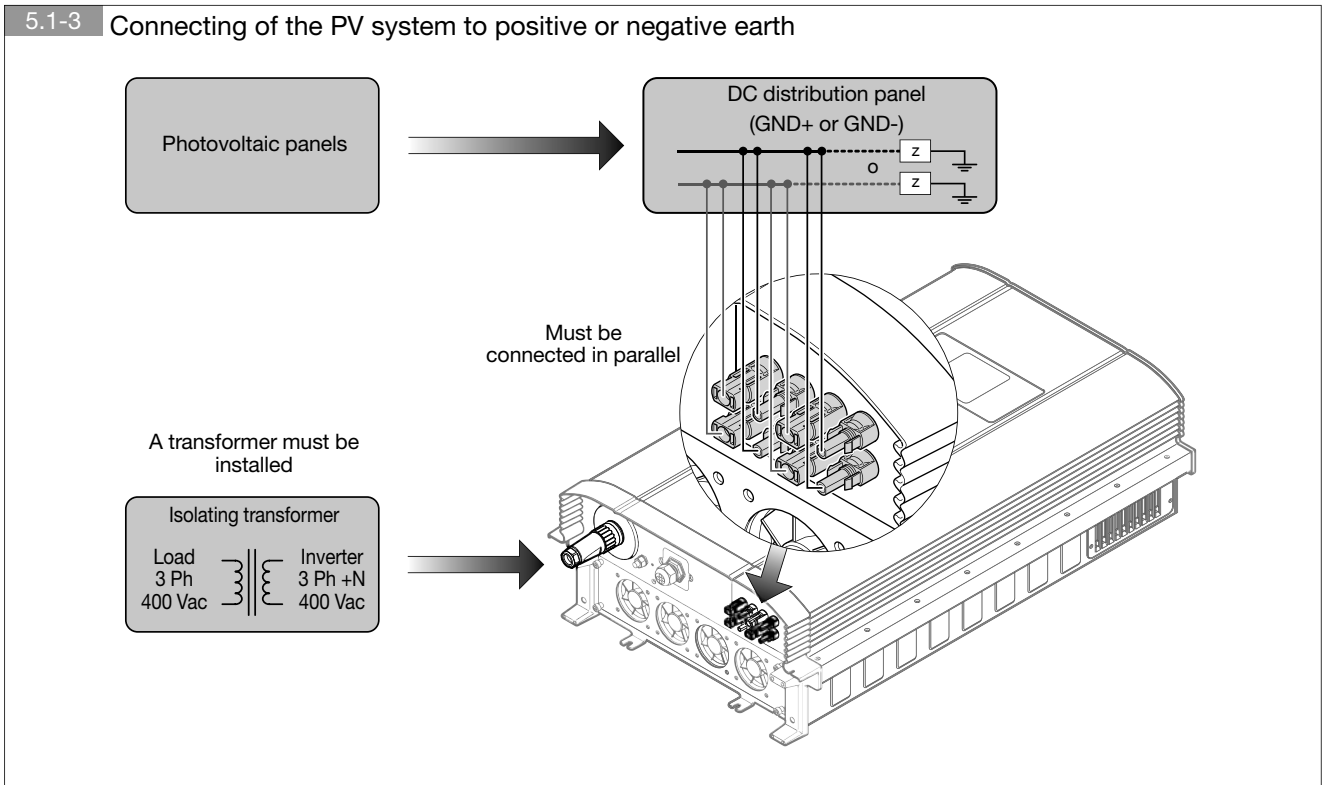
5.1-2 Connection of the PV system without earth terminal



Note

The inverter can be configured either with parallel inputs (1 MPPT) or with two separate inputs (2 MPPT).

5.1-3 Connecting of the PV system to positive or negative earth



Note

With DC input connected to earth (one pole connected to earth) isolating transformer is required.

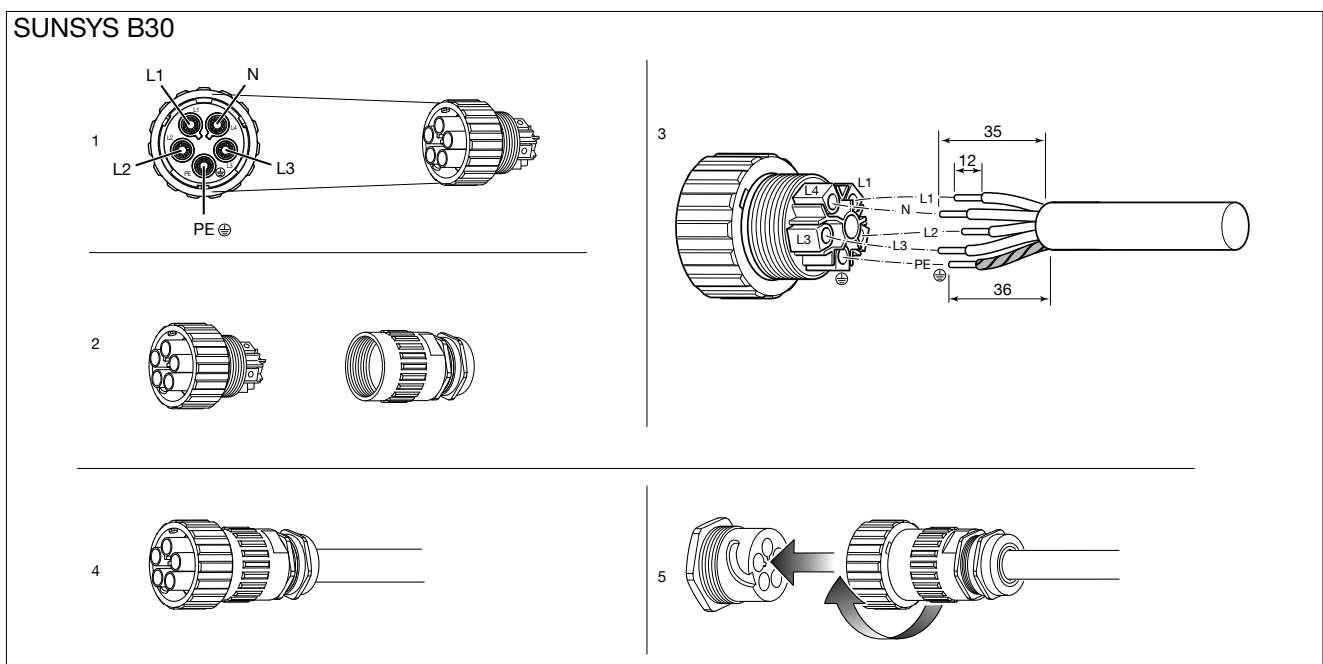
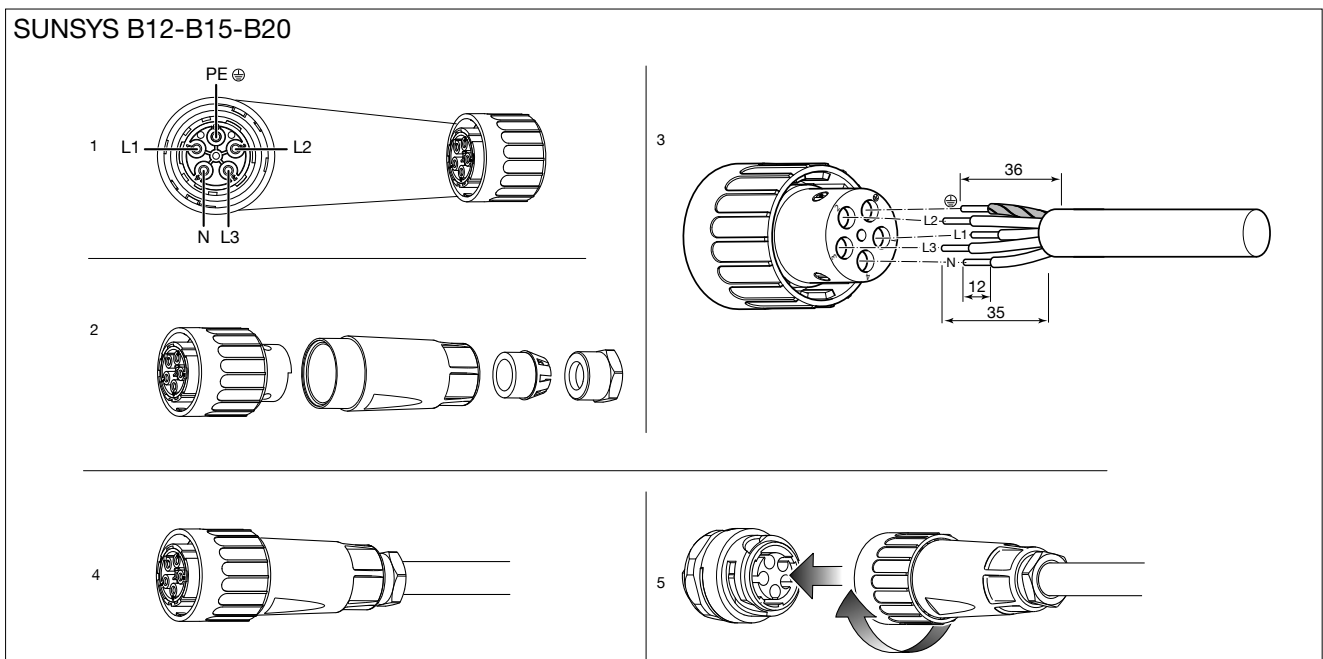
All strings of the photovoltaic field must be connected in parallel (1 MPPT).

5.2. AC CONNECTION

- Before wiring the AC side ensure the three-phase AC mains supply is disconnected.
- Check that the connection cable used matches the specifications in the table.

Sizing of AC cables					
Model	Rated current	Cross-section	Fastening	Circuit breaker	Residual current protection
SUNSYS-B12	17.5 A	6 mm ²	≥ 0.7 Nm	MCCB rated 25 A 3P+N curve C	0.3 A type A or AC
SUNSYS-B15	22 A	6 mm ²	≥ 0.7 Nm	MCCB rated 32 A 3P+N curve C	0.3 A type A or AC
SUNSYS-B20	29 A	6 mm ²	≥ 0.7 Nm	MCCB rated 40 A 3P+N curve C	0.3 A type A or AC
SUNSYS-B30	43 A	16 mm ²	≥ 0.9 Nm	MCCB rated 63 A 3P+N curve C	0.3 A type A or AC

The AC connection is made with a three-phase plug (L1, L2, L3, N, PE - see drawing).

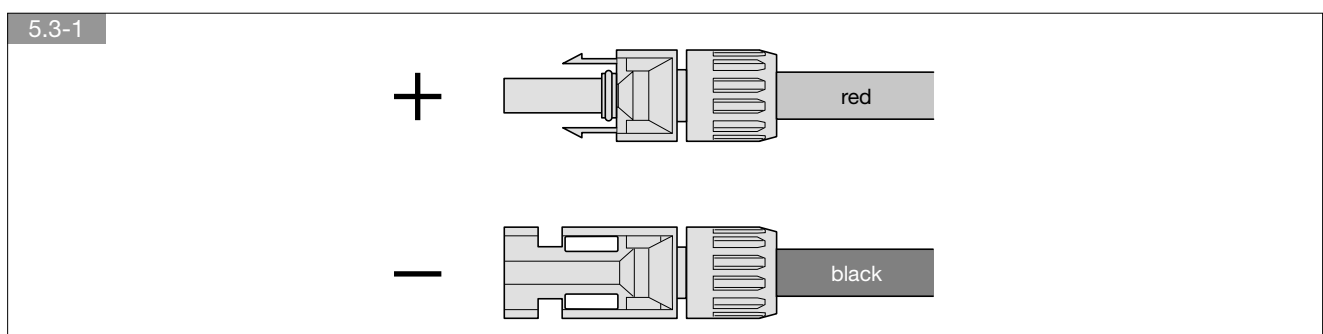


5.3. DC CONNECTION

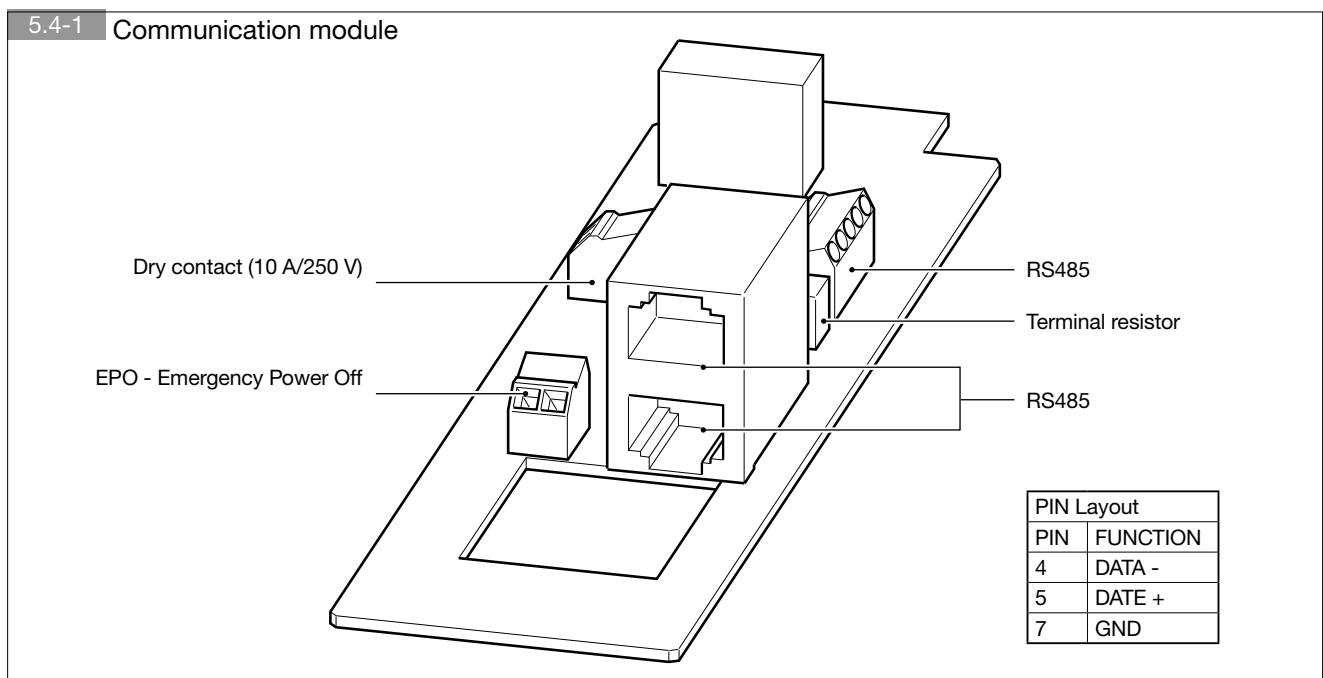
- Before wiring the DC side ensure the DC power supply is disconnected.
- Check that the connection cable used matches the specifications in the table.

Sizing of DC cables		
Model	Rated current	Cross-section
SUNSYS-B12	2 x 20 ADC	6 mm ²
SUNSYS-B15	2 x 23 ADC	6 mm ²
SUNSYS-B20	2 x 30 ADC	6 mm ²
SUNSYS-B30	2 x 34 ADC	6 mm ²

DC connections are divided into positive and negative poles.



5.4. COMMUNICATION MODULE CONNECTIONS



5.4.1. EPO

Connector CNS3 performs an emergency power-off function (EPO).
When the external breaker is short-circuited the inverter shuts down immediately.

5.4.2. Dry contact

The voltage-free contact is available on connector CNS2 (Dry Contact). With the inverter connected to the grid, the contact is closed.

5.4.3. RS-485 serial port

The communication terminal block allows connection to one or more inverter units.

Installation:

- set the dip-switch SWS1 of the first and last machine in the series to the ON position;
- this same dip switch must be set to the OFF position on all other machines.



WARNING!
If the terminal resistor is installed in the converter do not set the inverter one.

5.4.3-1

Data Format	
Baud Rate:	9600
Data bits:	8
Stop bit:	1
Parity:	N/A

PIN Layout	
PIN	FUNCTION
4	DATA -
5	DATA +
7	GND

RS485/USB or RS485/RS232

ENGLISH

5.4.3-2 Connection

RS485					
Pin	1	2	3	4	5
Function	DATA -	DATA +	\overline{R}	GND	

Resistor	Pin	
	1	2
ON	ON	OFF
OFF	OFF	OFF

6. COMMISSIONING

6.1. PHOTOVOLTAIC MODULE SETUP

- The maximum no-load DC voltage of the photovoltaic field must be no higher than 1000 V.
- The voltage range of the MPPTs must be between 350 V and 850 V according to the models.

	B12	B15	B20	B30
The maximum connection power going to the inverter must be no greater than	14 kWp	18 kWp	24 kWp	36 kWp
The breaker device must have a maximum rated voltage of > 1000 Vdc and maximum short-circuit current	>22 A	>24 A	>32 A	>36 A

6.2. AC GRID VOLTAGE REQUIREMENTS



Nominal voltage and current. See Chapter 5.

- An AC⁽¹⁾ automatic circuit breaker must be installed and allocated to each of the solar inverters, independently of the system (see heading 5.2).

Grid voltage values			
L1-L2	400 Vac	L1-N	230 Vac
L1-L3	400 Vac	L2-N	230 Vac
L2-L3	400 Vac	L3-N	230 Vac

The inverter is fitted with a unit which monitors and detects fault currents; this is sensitive to all types of ground fault current. We recommend the application of an external type A or AC 30 mA differential protection device with low sensitivity (S).

(1) Or similar protection on the basis of current regulations

6.3. FIRST START-UP

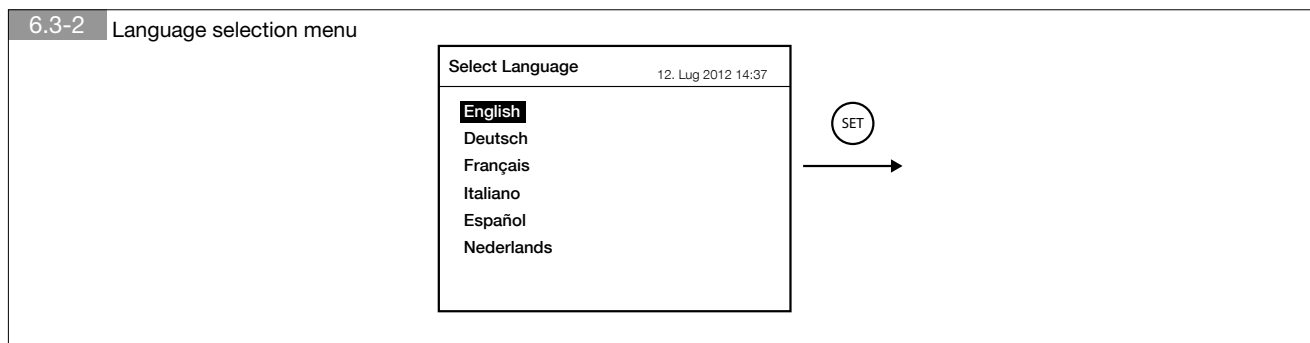
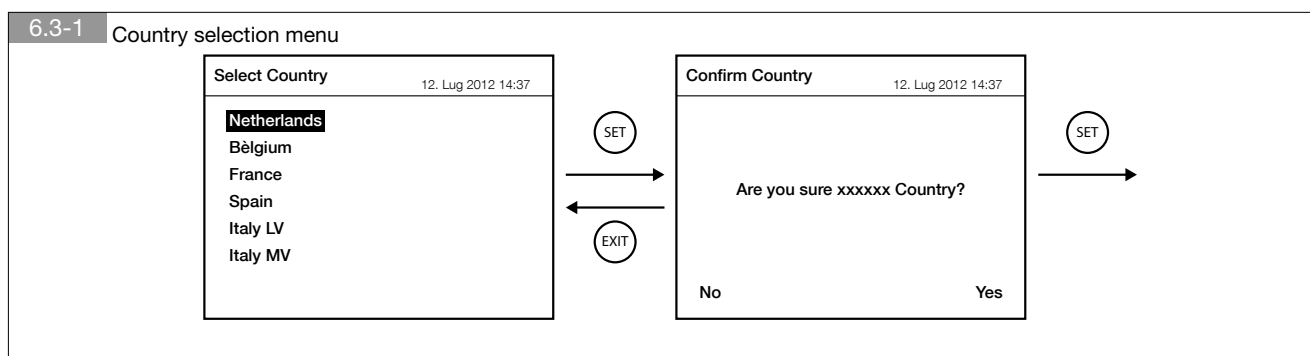


Check that the AC, DC and communication connections are made and secured correctly.

1. Power up the inverter
2. Set the country (confirm twice).
Note: low voltage (LV) and medium voltage (MV) systems are mutually distinct.

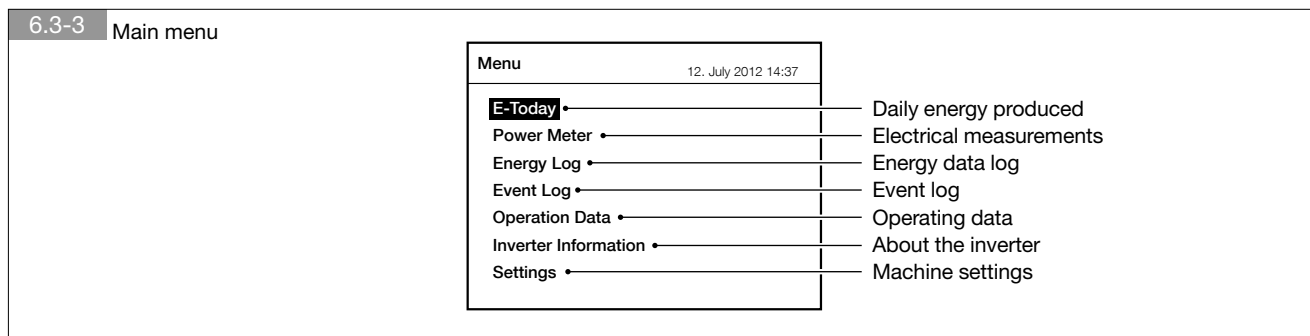
In France only	
FRANCE LV	UPS settings comply with VDE0126-1-1 requirements
FR LV VFR013	UPS settings comply with VDE0126-1-1/A1 VFR2013 requirements
FR LV VFR014	UPS settings comply with VDE0126-1-1/A1 VFR2014 requirements

3. Set the language (confirm once)



WARNING! If the country setting is wrong SOCOMEC must be contacted for assistance.

If the level of sunlight is sufficient the inverter will come into operation.
After the first kWh produced the installation date is updated automatically.
During subsequent start-ups the device will show the main page of the menu.



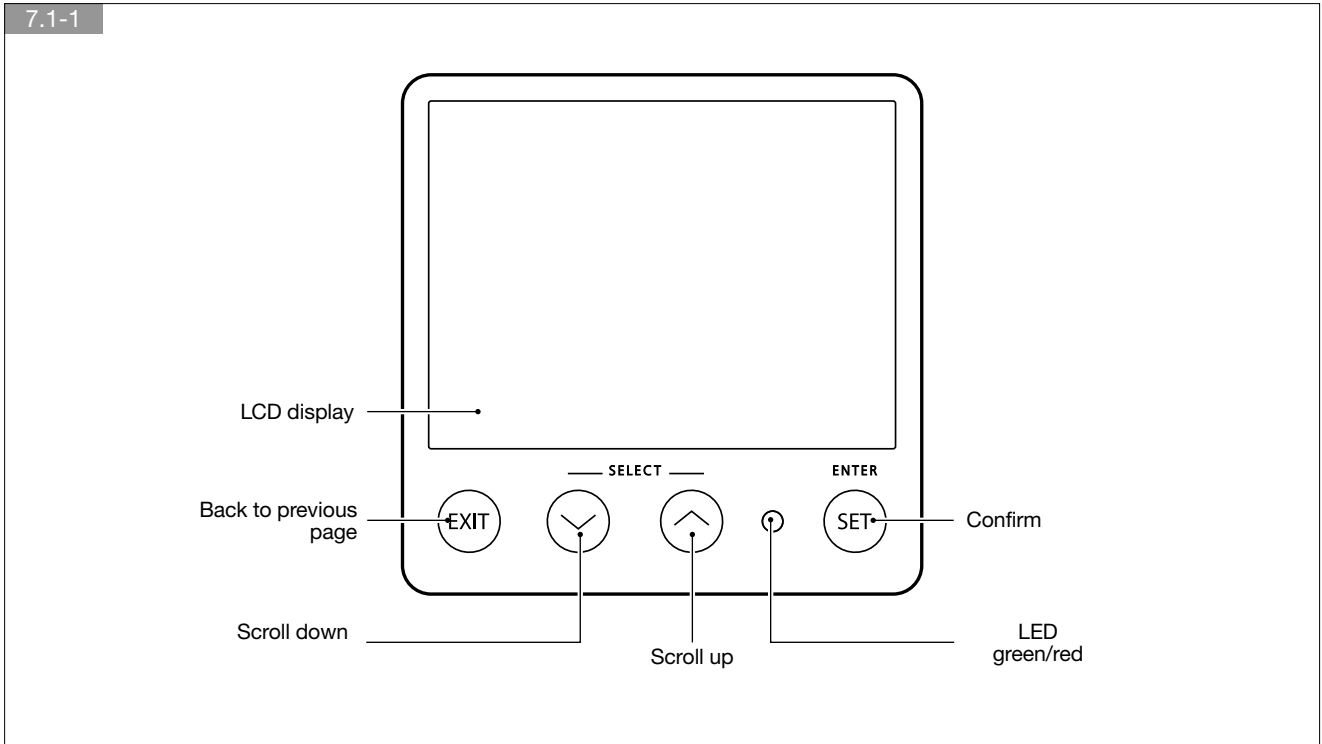
Description of menus and settings. See Chapter 8.

7. CONTROL PANEL



WARNING! RISK OF ACCIDENT OR SERIOUS INJURY!

Do not touch the terminal of the photovoltaic module when exposed to sunlight



LED indicator		
Condition	Green LED	Red LED
Countdown	FLASHING	OFF
On grid	LIT	OFF
Error or fault	OFF	LIT
Standby or night-time (no DC supply)	OFF	OFF
One DC input only (during countdown) ⁽¹⁾	OFF	FLASHING
One DC input only (inverter delivering)	LIT	FLASHING
Fan fault ⁽²⁾	LIT	FLASHING
FW update	FLASHING	FLASHING

(1) Solar Low alert (inverter not connected to grid)

(2) HW Fan alert

8. MENU



WARNING!

The menus and settings described are visible only after the appliance has been started up for the first time. See Chapter 6.

8.1. DESCRIPTION

8.1-1 Daily energy

The screenshot displays the following information:

- Energy produced:** E-Today: 47kWh
- Daily hours of operation:** Runtime: 8.2 Hrs
- Instantaneous power output:** Power: 12103 W
- Inverter status:** On Grid
- Power curve:** A line graph showing power output over a 24-hour period. The y-axis ranges from 0 to 20, and the x-axis from 4 to 24. The curve starts at 0, rises to about 10 by 12:00, and then levels off.

8.1-2 Measurements

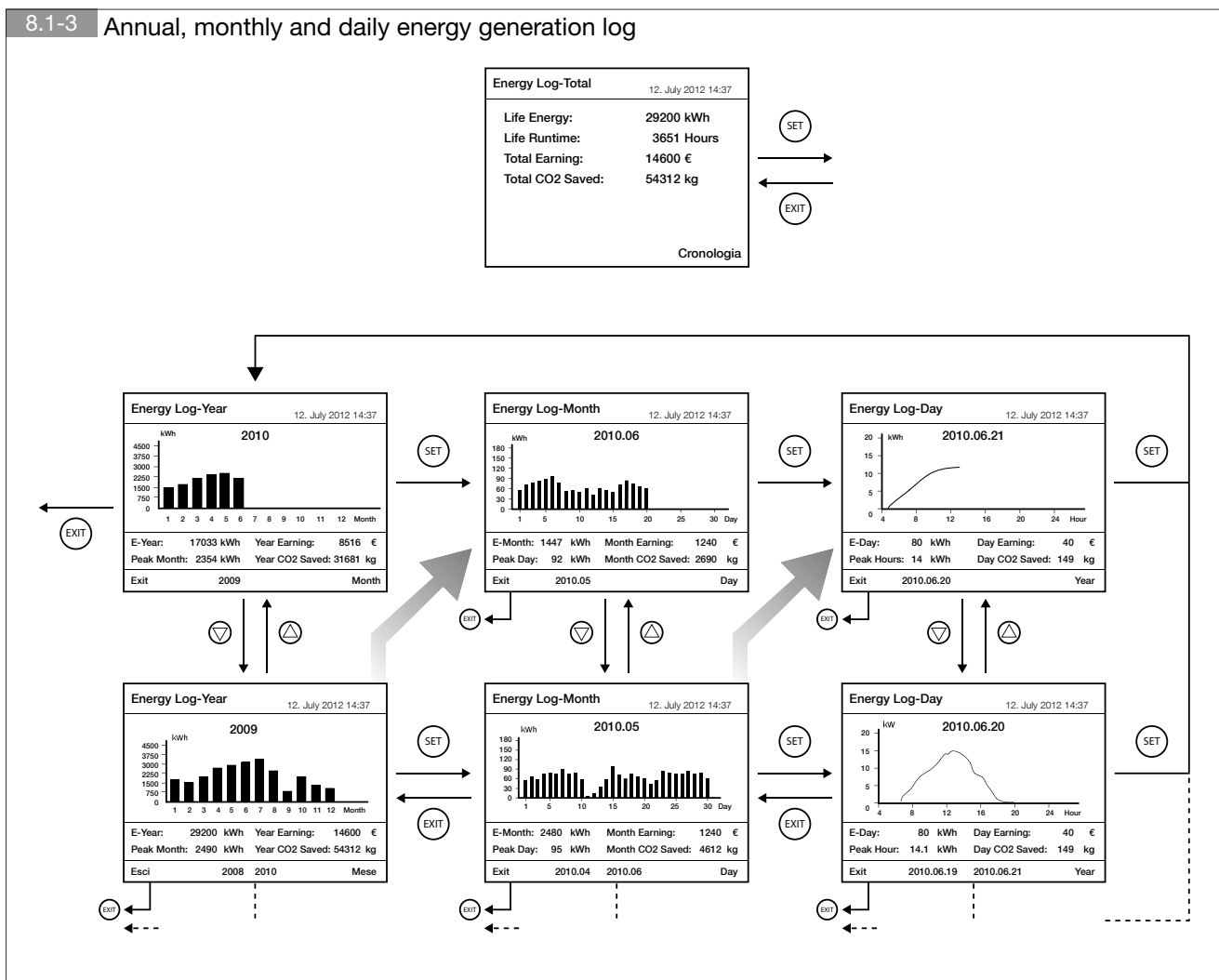
The screenshot displays the following information:

	Input 1	Input 2	Output	
Power	1002	825	1754	W
Voltage	600	620	230	V
Current	1.7	1.3	7.6	A

Summary statistics:

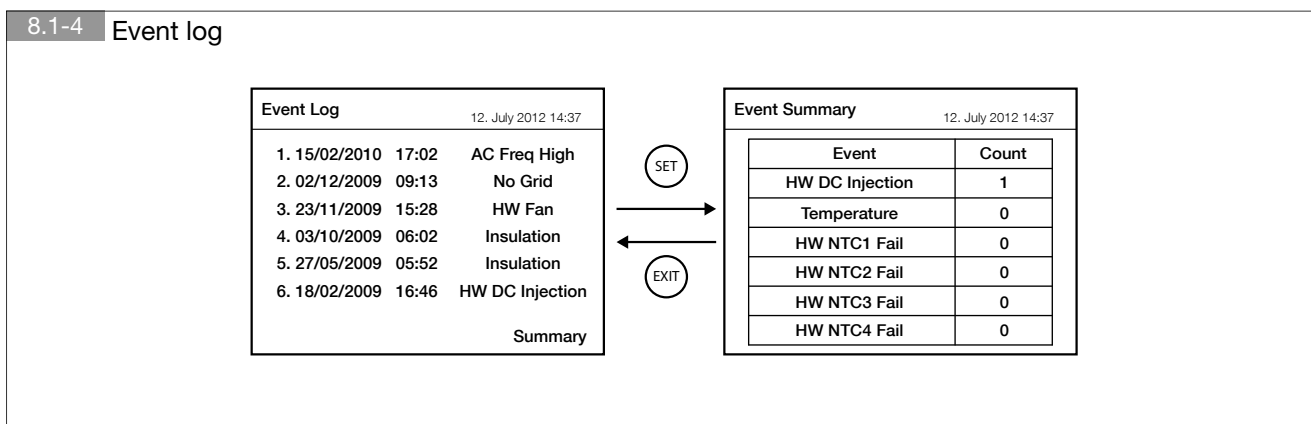
- Today Energy: 47 kWh
- Today Runtime: 8.2 Hours
- Today Earning: 24 €
- Today CO2 Saved: 87.42 kg

8.1-3 Annual, monthly and daily energy generation log

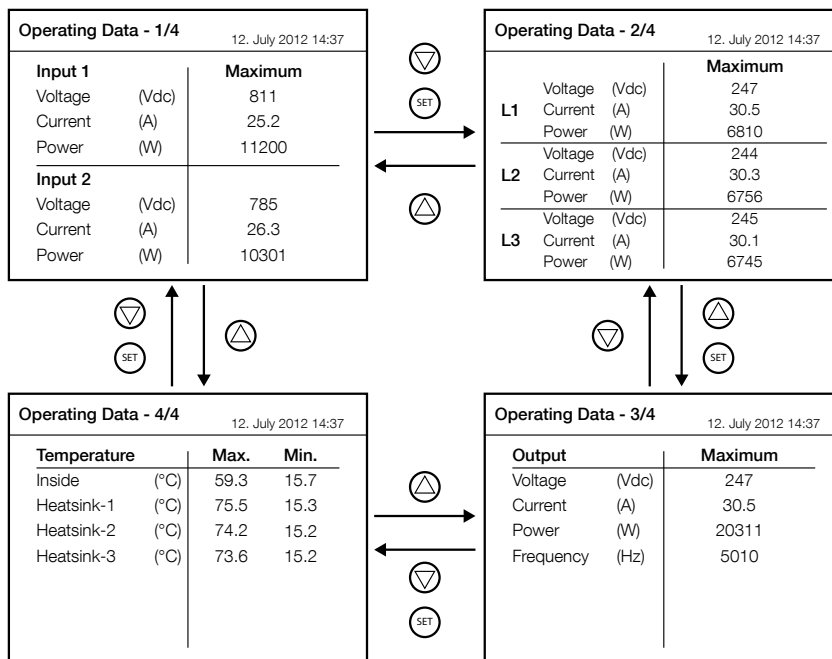


This page displays the last thirty events (error or fault) recorded by the system. The first event displayed is the most recent. The statistics of the selected event can be displayed by pressing SET.

8.1-4 Event log



8.1-5 Operating data (maximum values measured)



To reset the data on this menu press simultaneously and hold for approximately 10 seconds.

8.1-6 Inverter information

Inverter Information		12. July 2012 14:37
Serial Number	WE08450003	
DSP-Version	1.80	
Red.-Version	1.17	
Comm.-Version	91.23	
Installation Date	19.Apr.2012	
Inverter ID	001	
Country	Italy LV	

8.2. SETTINGS

8.2-1

Settings	
12. July 2012 14:37	
Personal Settings	
Coefficients Settings	
Install Settings	
Active/Reactive Power Control	
FRT	

8.2-2 Personal settings

Personal Settings	
12. July 2012 14:37	
Language	[English]
Date	12/07/2012 (DD/MM/YYYY)
Time	13:50
• Screen Saver	[5 min]
• Brightness	[3]
• Contrast	[2]

5-60 minutes
automatic shut-down

1-5

8.2-3 Coefficient settings

Coefficient Settings	
12. July 2012 14:37	
Earning Value w/kWh	[0.50]
CO2 Saved. Kg/kWh	[1.86]
Currency	[€]

8.2.1. Installation settings

**WARNING! DAMAGE CAN BE CAUSED TO THE MACHINE AND SYSTEM!**

The following settings are enabled and managed by the grid operator, installer or specialist technician. Wrong settings are liable to damage the photovoltaic system.

To access the Installation Settings menu enter the password 5555 (the password cannot be changed).

- **Inverter ID**

Address of each inverter.

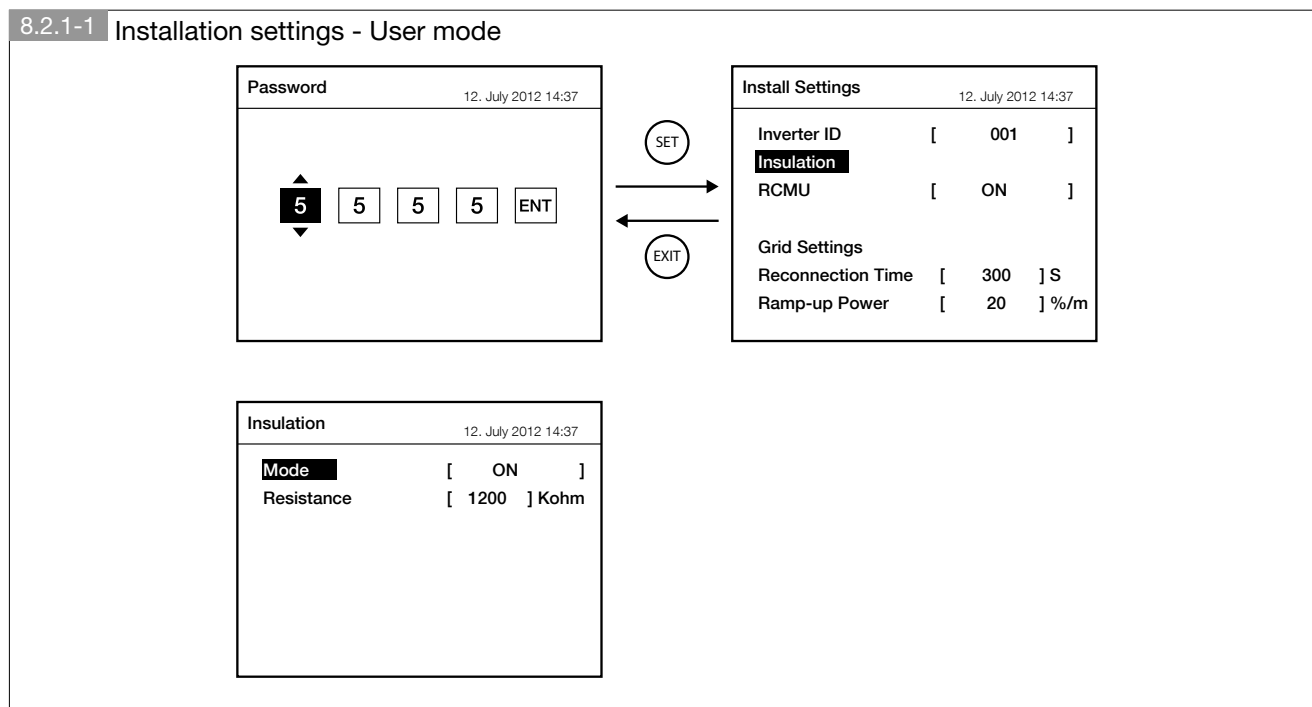
- **Insulation**

This function measures the impedance between grid and earth. In the event of a fault, prevents connection to the grid. The following insulation measurement methods can be adopted depending on the type of photovoltaic system: positive to earth, negative to earth, DC1 only, DC2 only, not active.

- **RCMU**

This function monitors current leakage to earth. If the set limit is exceeded the inverter shuts down.

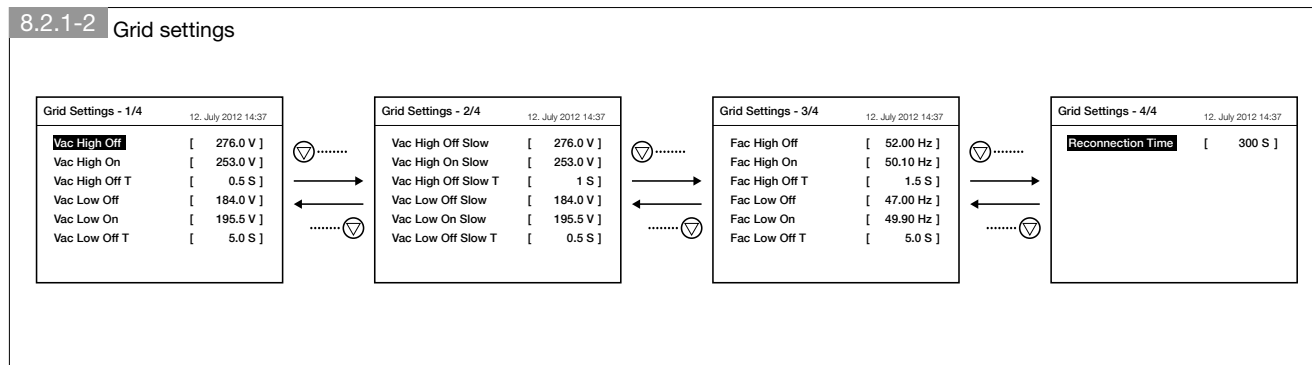
8.2.1-1 Installation settings - User mode



- **Grid setting**

The operating voltage and frequency thresholds of the inverter are displayed.

8.2.1-2 Grid settings



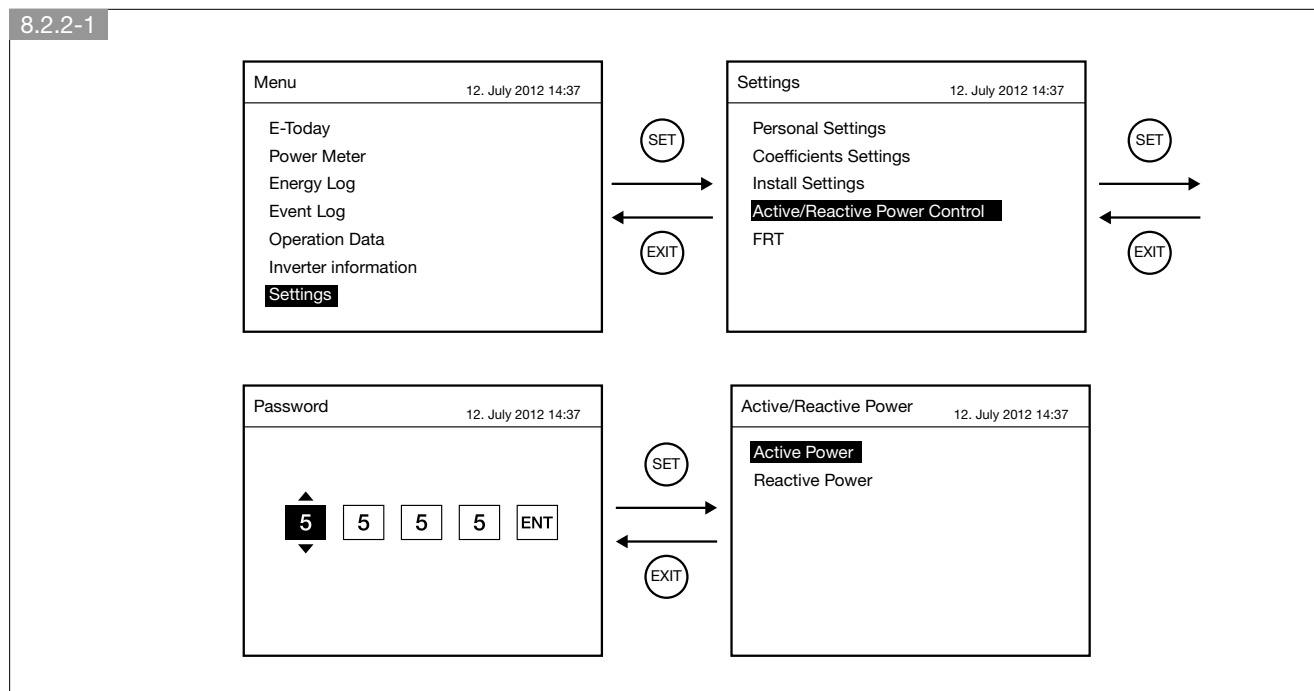
- **Reconnection time**

This function varies the waiting time for the inverter to restart (factory setting 300 s).

- **Ramp up Power**

Percentage of rated power put onto the grid during start-up (factory setting 20%).

8.2.2. Active/Reactive Power

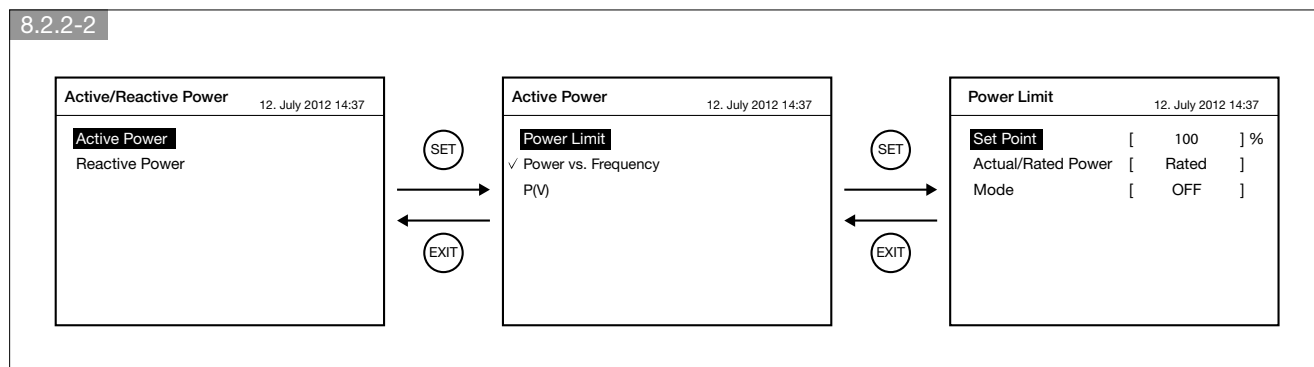


• **Active Power Control**

If activated, the Power Limit function will reduce the power output.

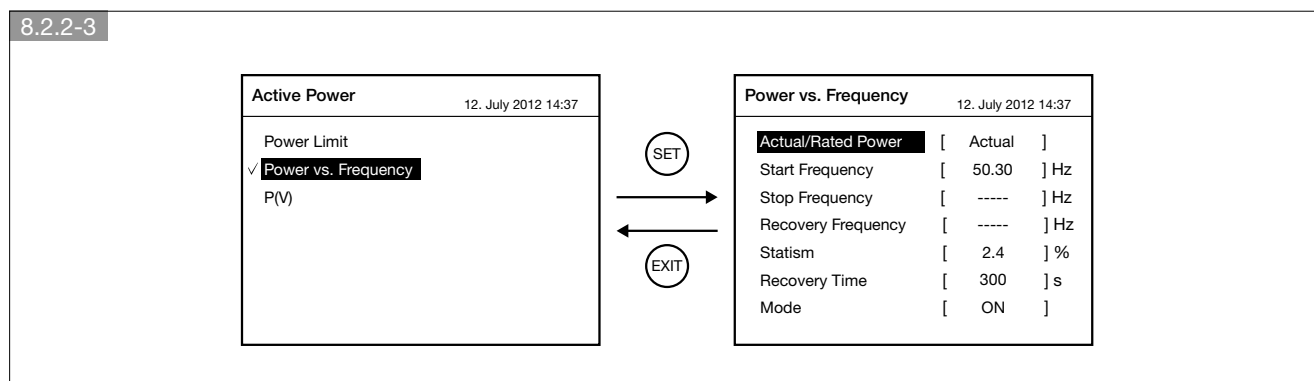
This depends on:

- the configured Set Point percentage;
- sunlight conditions.



• **Frequency-determined Active Power Control**

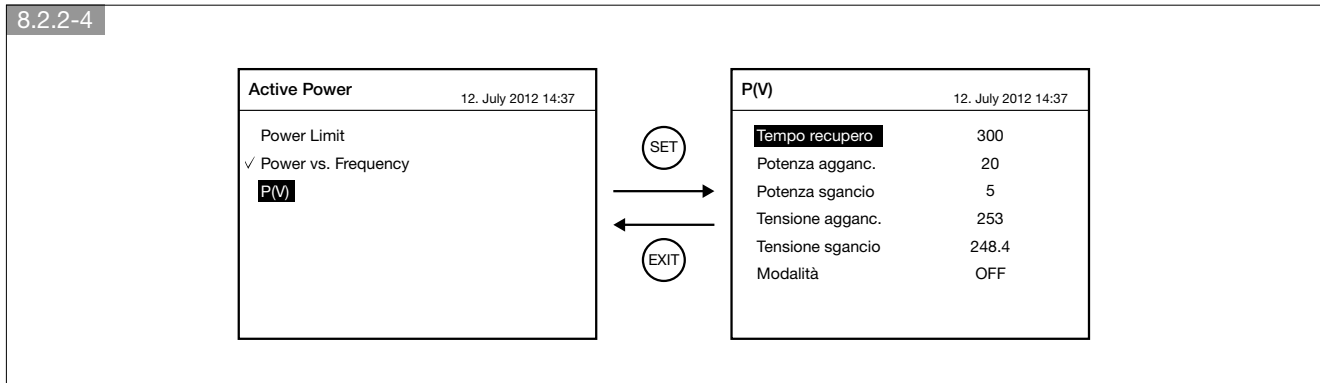
This function limits the active power output level automatically (in the event of frequency transients higher than the set value).



• **Power control as a function of (V)**

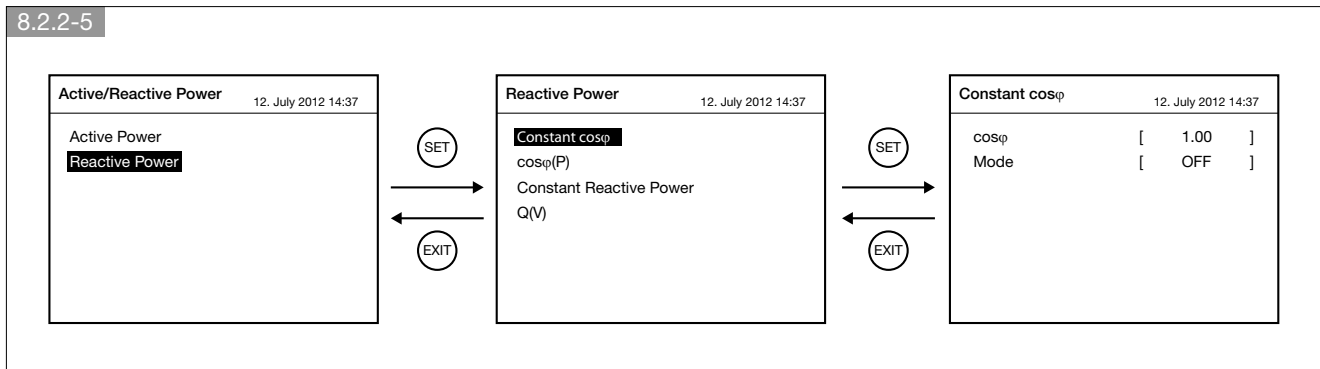
This function automatically checks the voltage at the output terminals of the inverter.

This makes it possible to reduce the power delivered to the grid, avoiding the disconnection of the inverter due to overvoltage.



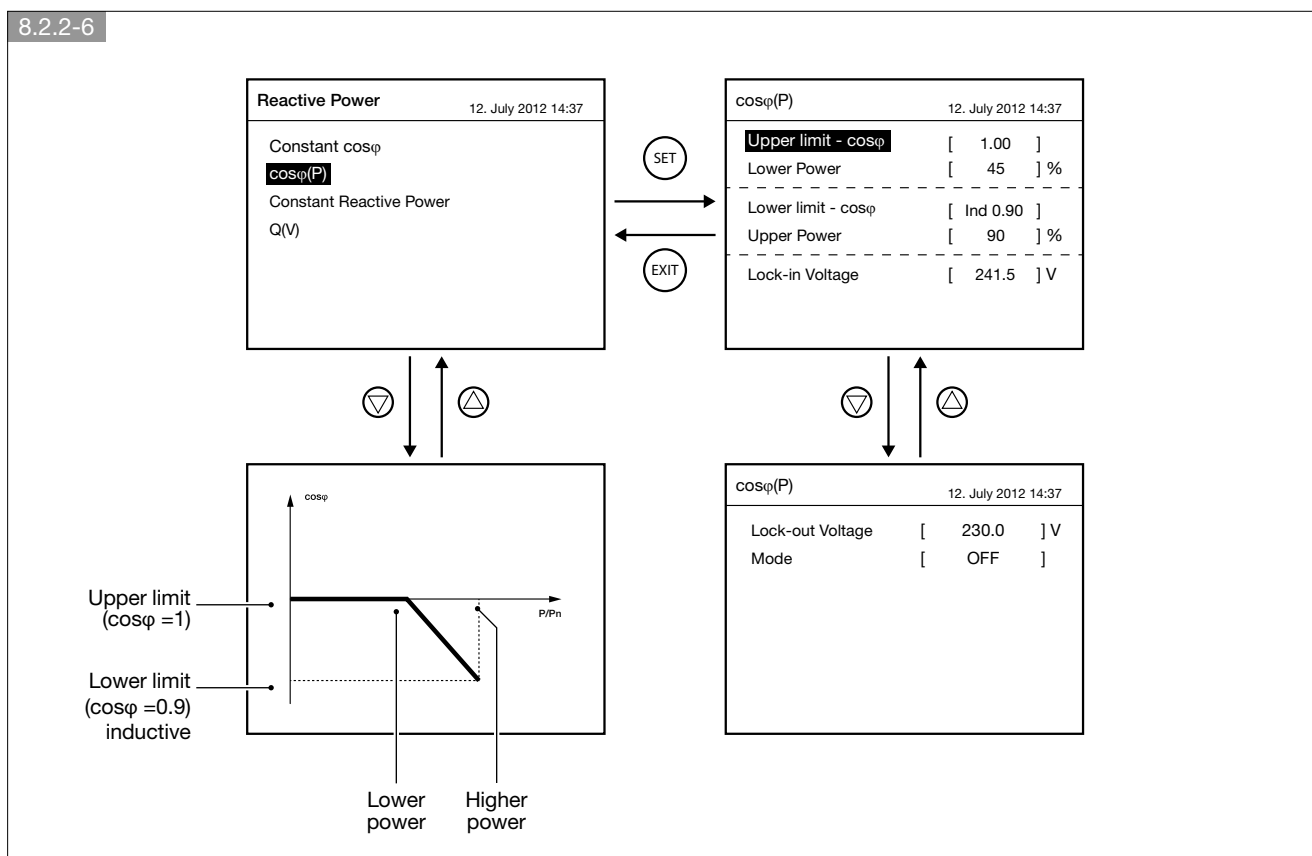
• **Operation at constant cosφ**

This function selects a fixed cosφ setting between 0.8 inductive and 0.8 capacitive.



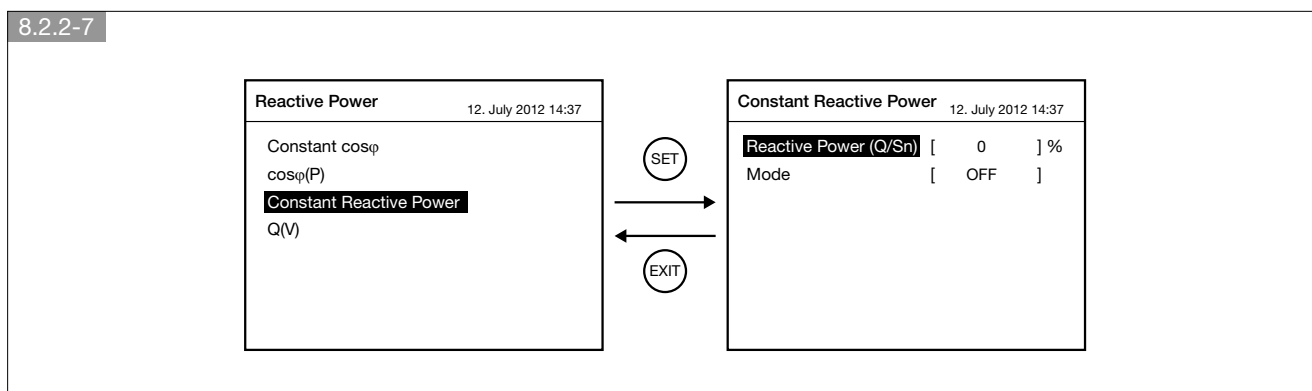
• **Power-regulated Cosφ monitoring**

If activated, this function generates a cosφ variable as a function of power (instantaneous power factor regulated automatically by the inverter).



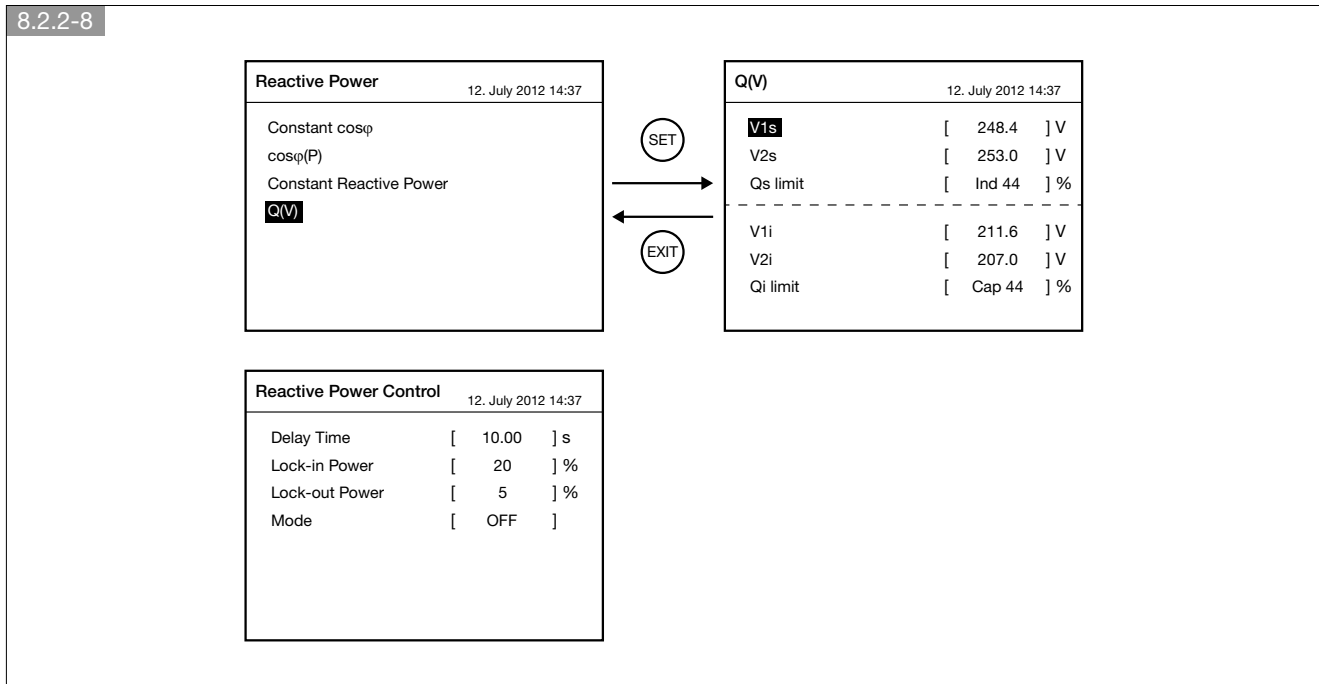
• **Operation at constant reactive power**

This function selects either a leading or lagging reactive power percentage up to 48.43% of the rated power.



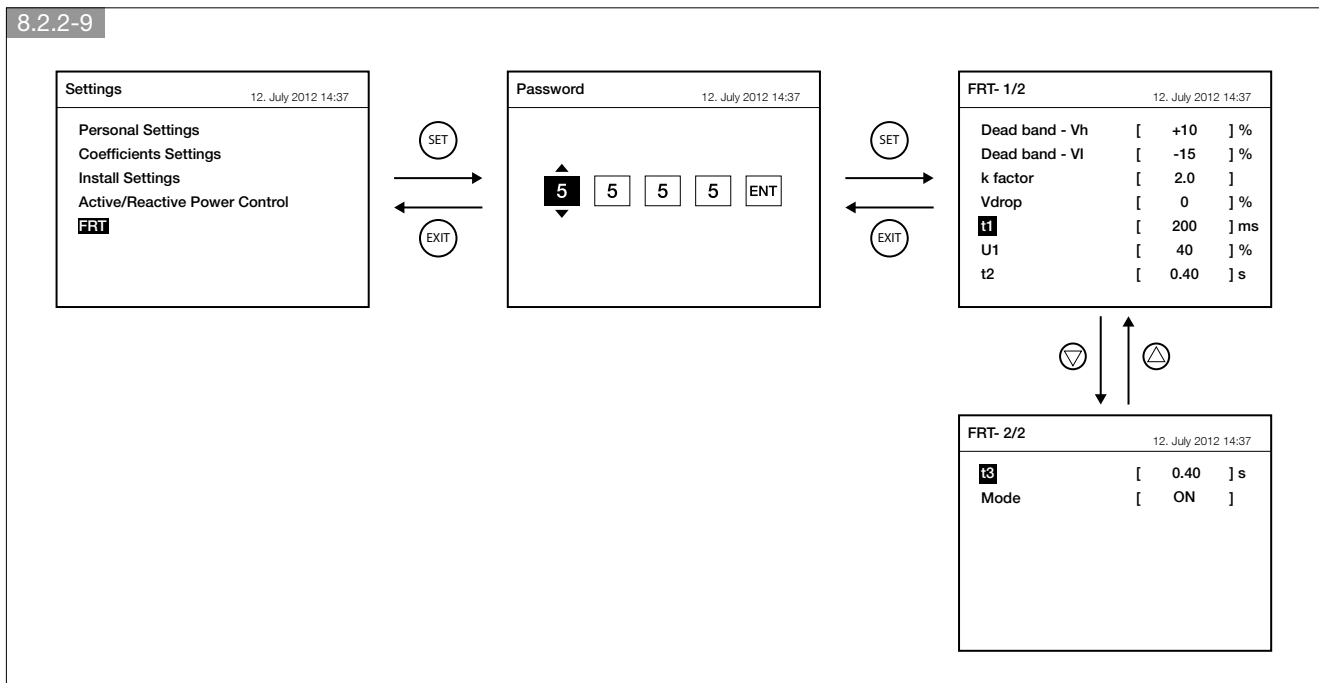
• Operation at voltage-regulated reactive power (Q)

This function generates reactive power determined by the voltage registered at the output terminals.



• FRT (Low Voltage Fault Ride Through)

This function ensures that the inverter will not shut down during dips in grid voltage.



9. MEASUREMENTS AND MESSAGES

9.1. MEASUREMENTS

Description of measurement messages	
Measurement	Description
Energy today	Total energy generated during the day
Op time	Total PV inverter operating time during the day
Power	Actual power generated
Input 1 P	Power at DC input 1
Input 1 V	Voltage at DC input 1
Input 1 I	Current at DC input 1
Input 2 P	Power at DC input 2
Input 2 V	Voltage at DC input 2
Input 2 I	Current at DC input 2
P output	Power at AC output
V output	Voltage at AC output (star voltage)
I output	Current at AC output (average current of 3 phases)
Energy today	Total energy generated today
Op time today	Total operating time today
Earnings today	Total amount earned today
CO2 saved today	Total reduction in CO2 emissions today
Tot Energy Prod.	Total energy generated since the system went into operation
Total op time	Total operating time since the system went into operation
Total earnings	Total earnings since the system went into operation
Total CO2 saved	Total reduction in CO2 emissions since the system went into operation
Energy/year	Total energy produced in one year
Earnings/year	Total earnings in one year
Monthly peak	Peak production per month
CO2/year	Total reduction in CO2 emissions over one year
Energy/month	Total energy produced in one month
Earnings/month	Total earnings in one month
Daily peak	Peak production per day
CO2/month	Total reduction in CO2 emissions over one month
Energy/day	Total energy produced in one day
Earnings today	Total earnings in one day
Peak today	Peak production per hour
CO2 saved today	Total reduction in CO2 emissions on one day
Max voltage input 1	Maximum voltage registering at input 1
Max current input 1	Maximum current registering at input 1
Max power input 1	Maximum power registering at input 1
Max voltage input 2	Maximum voltage registering at input 2
Max current input 2	Maximum current registering at input 2
Max power input 2	Maximum power registering at input 2
Max voltage L1	Maximum output voltage on L1
Max current L1	Maximum output current on L1
Max power L1	Maximum output power on L1
Max voltage L2	Maximum output voltage on L2
Max current L2	Maximum output current on L2

Measurement	Description
Max power L2	Maximum output power on L2
Max voltage L3	Maximum output voltage on L3
Max current L3	Maximum output current on L3
Max power L3	Maximum output power on L3
Max output voltage	Maximum output voltage
Max output current	Maximum output current
Max output power	Maximum output power
Temperature	
Max internal	Maximum internal temperature of the inverter
Min internal	Minimum internal temperature of the inverter
Max heatsink 1	Maximum temperature at heatsink 1
Min heatsink 1	Minimum temperature at heatsink 1
Max heatsink 2	Maximum temperature at heatsink 2
Min heatsink 2	Minimum temperature at heatsink 2
Max heatsink 3	Maximum temperature at heatsink 3
Min heatsink 3	Minimum temperature at heatsink 3

9.2. ERROR MESSAGES

Description of error messages		
Message	Description	Solutions
AC Freq High	1) Grid frequency higher than nominal 2) Country configuration incorrect 3) Measuring circuit failure	1) Check the grid frequency value 2) Check the country setting 3) Contact the technician
AC Freq Low	1) Grid frequency lower than nominal 2) Country configuration incorrect 3) Measuring circuit failure	1) Check the grid frequency value 2) Check the country setting 3) Contact the product technician
Grid Quality	1) Excessive distortion caused by loads connected to grid or near inverter 2) Measuring circuit failure	1) Check for the existence of non-linear loads connected to the grid 2) Contact the technician
HW Connected Fail	1) AC plug wrongly connected 2) Measuring circuit failure	1) Check the wiring as described in the manual 2) Contact the technician
No Grid	1) No AC power 2) AC switch contacts open 3) Plug not connected 4) Internal fuses blown	1) Check the grid voltage value 2) Close the AC breaker contacts 3) Check the connection and wiring 4) Contact the product technician
AC Volt Low	1) AC voltage lower than nominal 2) Country configuration or grid setting incorrect 3) AC plug wrongly connected 4) Internal fuses blown	1) Check the grid voltage value 2) Check the country/voltage limits setting 3) Check wiring in the manual 4) Contact the technician
AC Volt High	1) AC voltage higher than nominal 2) Country configuration or grid setting incorrect 3) AC plug wrongly connected 4) Internal fuses blown	1) Check the grid voltage value 2) Check the country/voltage limits setting 3) Check wiring in the manual 4) Contact the technician
Solar1 High	1) Input voltage 1 higher than 1000 V 2) Measuring circuit failure	1) Reduce the no. of panels to obtain an open circuit voltage $V_{OC} < 1000$ V 2) Contact the technician
Solar2 High	1) Input voltage 2 higher than 1000 V 2) Measuring circuit failure	1) Reduce the no. of panels to obtain an open circuit voltage $V_{OC} < 1000$ V 2) Contact the technician

9.3. WARNING MESSAGES

Description of error messages		
Message	Description	Solutions
Solar1 Low	1) Input voltage 1 below limits 2) Measuring circuit failure	1) Check the DC voltage value 2) Contact the product technician
Solar2 Low	1) Input voltage 2 below limits 2) Measuring circuit failure	1) Check the DC voltage value 2) Contact the technician
HW FAN	1) One or more fans jammed 2) One or more fans faulty 3) One or more fans disconnected 4) Measuring circuit failure	1) Remove the object obstructing the fan 2) Remove the faulty fan 3) Check the fan connections 4) Contact the technician

9.4. FAULT MESSAGES

Description of error messages		
Message	Description	Solutions
HW DC Injection	1) Abnormal grid voltage 2) Measuring circuit failure	1) Check for the existence of non-linear loads connected to the grid 2) Contact the technician
Temperature	1) Ambient temperature > 60 °C or < -30 °C 2) Measuring circuit failure	1) Check the installation environment and ventilation 2) Contact the technician
HW NTC1 Fail	1) Ambient temperature > 90 °C or < -30 °C 2) Measuring circuit failure NTC1	1) Check the installation environment 2) Contact the technician
HW NTC2 Fail	1) Ambient temperature > 90 °C or < -30 °C 2) Measuring circuit failure NTC2	1) Check the installation environment 2) Contact the technician
HW NTC3 Fail	1) Ambient temperature > 90 °C or < -30 °C 2) Measuring circuit failure NTC3	1) Check the installation environment 2) Contact the technician
HW NTC4 Fail	1) Ambient temperature > 90 °C or < -30 °C 2) Measuring circuit failure NTC4	1) Check the installation environment 2) Contact the technician
HW DSP ADC1	1) Insufficient input power 2) Measuring circuit failure	1) Check that DC voltage > 150 V 2) Contact the technician
HW DSP ADC2	1) Insufficient input power 2) Measuring circuit failure	1) Check that DC voltage > 150 V 2) Contact the technician
HW DSP ADC3	1) Insufficient input power 2) Measuring circuit failure	1) Check that DC voltage > 150 V 2) Contact the technician
HW RED ADC1	1) Insufficient input power - Input 1 2) Measuring circuit failure	1) Input power too low 2) Contact the technician
HW RED ADC2	1) Insufficient input power - Input 2 2) Measuring circuit failure	1) Input power too low 2) Contact the technician
HW Efficiency	1) Calibration incorrect 2) Measuring circuit failure	1) Check the current measurements between inverter and system 2) Contact the technician
HW COMM2	1) Problems with internal communication between RED and CPU	1) Switch off the inverter and switch on again 2) Contact the technician
HW COMM1	1) Problems with internal communication between DSP and COMM	1) Switch off the inverter and switch on again 2) Contact the technician

Message	Description	Solutions
GROUND CURRENT	<ol style="list-style-type: none"> 1) Problems with PV field insulation 2) High stray capacitance of PV field 3) High level of current leakage to earth 	<ol style="list-style-type: none"> 1) Check PV field insulation 2) Check that the stray capacitance of each input to earth is < 2.5 μF. 3) Check system wiring
INSULATION	<ol style="list-style-type: none"> 1) Problems with PV field insulation 2) High stray capacitance of PV field 	<ol style="list-style-type: none"> 1) Check PV field insulation 2) Check that the stray capacitance of each input to earth is < 2.5 μF.
HW Connect Fail	<ol style="list-style-type: none"> 1) No internal power supply to the machine 2) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Contact the technician
RCMU Fail	<ol style="list-style-type: none"> 1) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Contact the technician
Relay Test Short	<ol style="list-style-type: none"> 1) Output relays with contacts closed 2) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Contact the technician 2) Contact the technician
Relay Test Open	<ol style="list-style-type: none"> 1) Output relays faulty 2) Internal control circuits not working 3) Grid voltage measurements abnormal 	<ol style="list-style-type: none"> 1) Contact the technician 2) Contact the technician 3) Compare machine and grid measurement values
Bus Unbalance	<ol style="list-style-type: none"> 1) Problems with wiring of strings 2) String short-circuiting to earth 3) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Check the parallel string setup connected to the inverter 2) Check the system 3) Contact the technician
HW Bus OVR	<ol style="list-style-type: none"> 1) Problems with wiring of strings 2) String short-circuiting to earth 3) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Check the parallel string setup connected to the inverter 2) Check the system 3) Contact the technician
AC Current High	<ol style="list-style-type: none"> 1) AC grid overvoltage 2) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Switch off/switch on again 2) Contact the technician
HW CT A Fail	<ol style="list-style-type: none"> 1) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Contact the technician
HW CT B Fail	<ol style="list-style-type: none"> 1) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Contact the technician
HW CT C Fail	<ol style="list-style-type: none"> 1) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Contact the technician
HW AC OCR	<ol style="list-style-type: none"> 1) High levels of power system harmonics 2) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Check for the existence of non-linear loads connected to the grid 2) Contact the technician
HW ZC Fail	<ol style="list-style-type: none"> 1) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Contact the technician
DC Current High	<ol style="list-style-type: none"> 1) Internal control circuits not working 	<ol style="list-style-type: none"> 1) Contact the technician

10. MAINTENANCE



WARNING!

carry out the following steps beforehand:

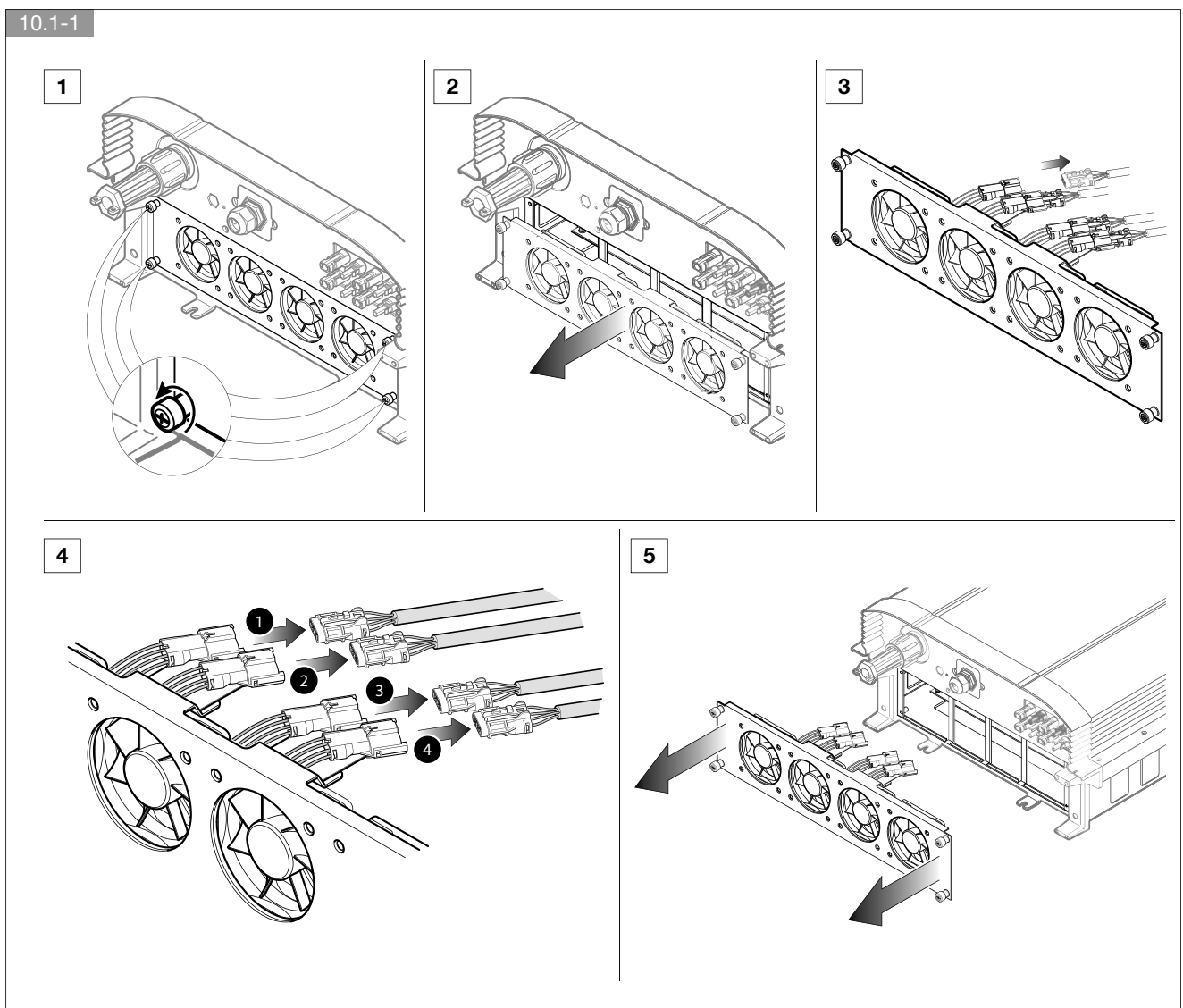
- Open the AC switch.
- Open the DC switch.
- Make sure the system cannot be restarted.
- Make sure the electricity supply has been disconnected.



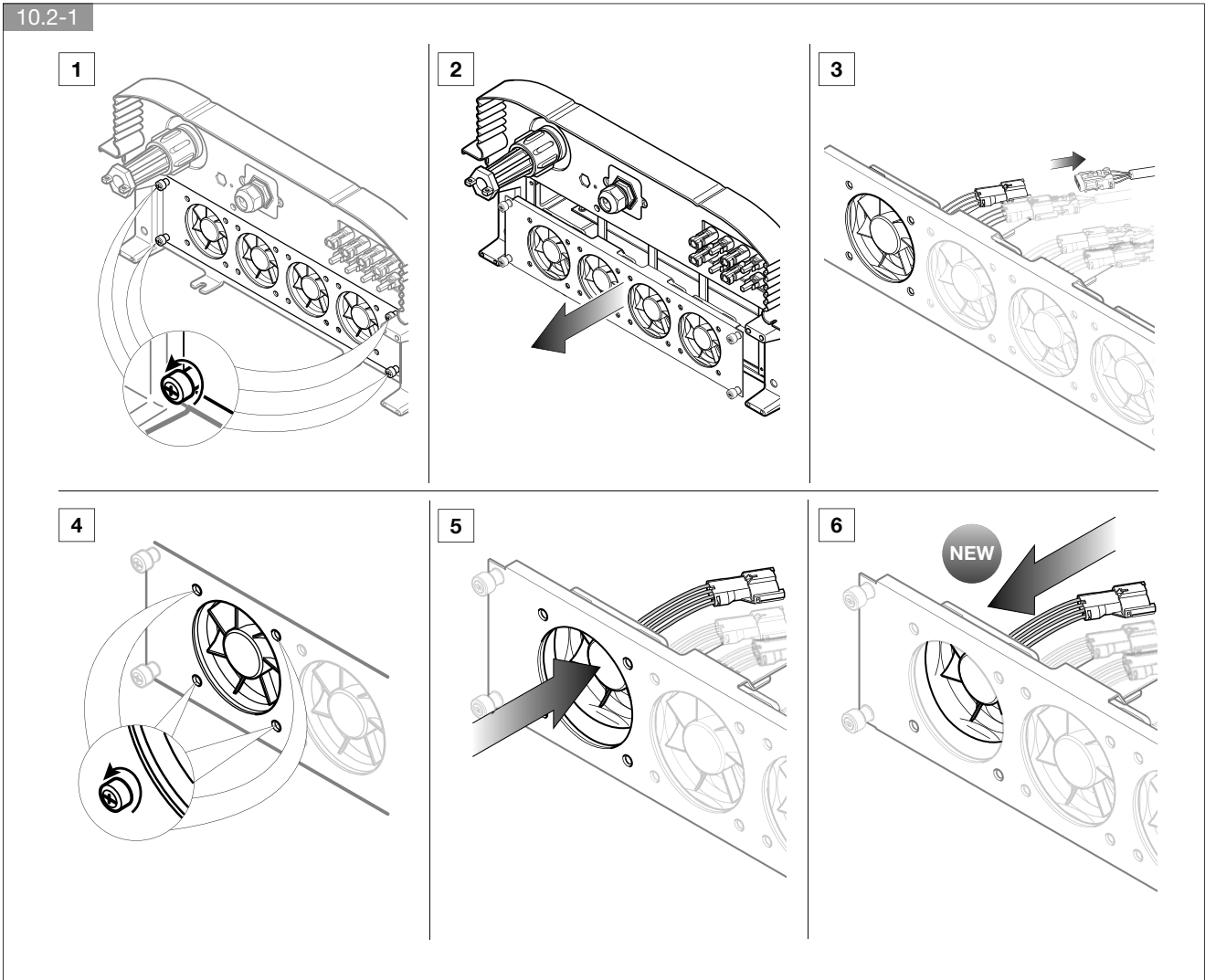
The solar inverter should be inspected at six-monthly intervals to ensure continued trouble-free operation.

To ensure the appliance is properly ventilated check the fans are operating correctly and the protective air vent grilles are clean.

10.1. REMOVAL OF FAN MOUNTING PLATE

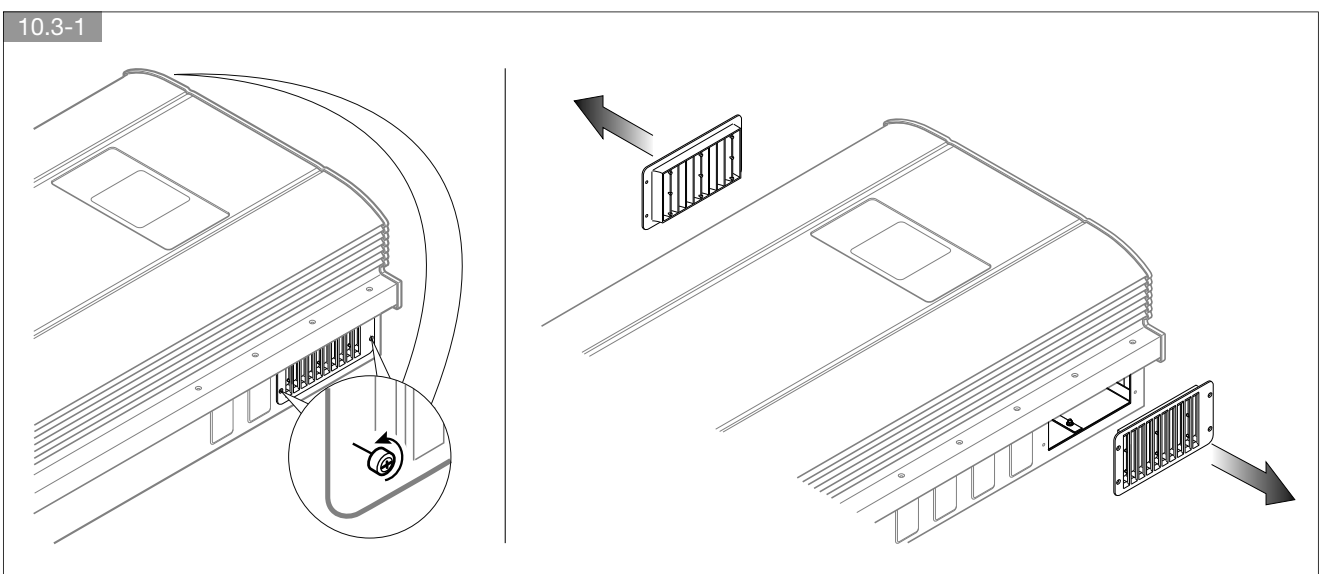


10.2. FAN REPLACEMENT



ENGLISH

10.3. REMOVAL OF AIR OUTLET VENT GRILLES



11. REMOVAL OF INVERTER



WARNING!

carry out the following steps beforehand:

- Open the AC switch.
- Open the DC switch.
- Make sure the system cannot be restarted.
- Make sure the electricity supply has been disconnected.



If it is necessary to remove the inverter proceed as follows:

1. Open the AC breaker contacts to disconnect the electricity.
2. Isolate the power feed from the photovoltaic field
3. Use a suitable meter to verify the absence of AC and DC voltages.
4. Remove the AC connections
5. Remove the DC connections to isolate the PV field.
6. Remove the RS485 communication module with the computer connection.

Once these steps have been completed remove the inverter.

12. TECHNICAL SPECIFICATIONS

Model	SUNSYS B12	SUNSYS B15	SUNSYS B20	SUNSYS B30
Enclosure	Powder coated aluminum			
Operating temperature	-20 to 60 °C - At maximum power: up to 40 °C			
Relative humidity	5 to 90% non-condensing			
Protection level	IP65 (electronic components) - IP54 (other parts)			
Galvanic insulation	NO			
Safety class	Class I metal casing with protective earth connection			
Overvoltage category	III			
Weight	41 kg	67.2 kg	67.2 kg	72.2 kg
Dimensions	625 × 612 × 277 mm	960 × 612 × 278 mm		
Connectors	Weather resistant connectors			
DC input (solar side)				
Maximum input power	14 kWp	18 kWp	24 kWp	36 kWp
Rated voltage	630 VDC			
Operating voltage	200 to 1000 VDC			
Start-up voltage	> 250 V			
Start-up power	> 40 W			
Absolute maximum voltage	1000 VDC			
MPP voltage range at rated power	420 to 850 Vdc	350 to 800 Vdc	350 to 800 Vdc	480 to 800 Vdc
Number of inputs	4 (2 MPPT)			6 (2 MPPT)
MPPT	Parallel inputs: 1 MPPT Separate inputs: 2 MPPT			
Separate inputs: 2 MPPT	< 20 A	< 23 A	< 30 A	< 34
Rated current	2 x 20 A max 30 A	2 x 23 A	2 x 30 A	2 x 34 A
Isc PV	2 x 22 A	2 x 25 A	2 x 33 A	2 x 37 A
Max. inverter backfeed current to the array	0	0	0	0
AC output (grid side)				
Rated power at 400 V ±10%	12 kVA	15 kVA	20 kVA	30 kVA
Rated power at Cosφ=0.9	10.8 kW	13.5 kW	18 kW	27 kW
Maximum power	12.6 kVA	15.75 kVA	21 kVA	30 kVA
Voltage	400 ±20%			
Maximum output fault current (4ms)	298 A	298 A	298 A	298 A
Output Current (inrush) (a.c. A, peak)	28.2 A	28.2 A	28.2 A	28.2 A
Rated current	17.5 A	22 A	29 A	43 A
Max current	19.2 A	25 A	32 A	46 A
Maximum output overcurrent protection	19.2 A	25 A	32 A	46 A
Frequency	47 to 52 Hz			
Total Harmonic Distortion	< 3% at rated power			
Power factor	> 0.99 at rated power, Cosφ = 0.8 inductive and capacitive			
DC current injection	Disconnect: 0.5% In in 1 s, 1 A in 200 ms			
Night time power	< 2 W			
Maximum efficiency	> 98.3%	> 98.2%		
European efficiency	> 97.7%	> 97.5%		
AC connector	3 Phases + Neutral + PE			
Recommended protection	Thermal-magnetic with I = 1.25 x Inom			

12. TECHNICAL SPECIFICATIONS

Model	SUNSYS B12	SUNSYS B15	SUNSYS B20	SUNSYS B30
System information / communication				
User interface	LCD graphic display, 5" (320 x 240 pixels)			
	Data logger with 10 year capacity and real time clock			
	30 events			
External communication	2 x RS-485 connection			
Standards and Directives				
CE compliance	Yes			
Emissions	IEC 61000-6-2, IEC 61000-6-3			
Harmonics	EN 61000-3-12			
Fluctuations and flicker	EN 61000-3-11			
Grid interface	VDE-AN-N-4105; VDE 0126-1-1/A1; CEI 021; CEI 016			
	-	IEC 61727		
Immunity	ESD	IEC 61000-4-2		
	RS	IEC 61000-4-3		
	EFT	IEC 61000-4-4		
	SURGE	IEC 61000-4-5		
	CS	IEC 61000-4-6		
	PFMF	IEC 61000-4-8		
	VOLTAGE DIP	IEC 61000-4-11		
Electrical safety	IEC 62109-1; IEC 62109-2; IEC 60950-1; EN 60950-1			

HEAD OFFICE

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